

If You Are Experiencing Technical Issues with Sharepoint

SharePoint 2010 is a Microsoft product and is tightly integrated with other Microsoft products. You may experience technical issues if you are not running the Windows 7 operating system. The optimum browser for SharePoint 2010 is either Internet Explorer 10 or Firefox 22.

If the only problem you are experiencing is the inability to receive emails from the SharePoint application then you may have to upgrade your email service to Microsoft Exchange.

If you are experiencing other issues, your computer may need to be upgraded to enable you to utilize the Sharepoint application. You will need to contact the help desk at (212) 772-HELP(4357) or helpdesk@hunter.cuny.edu to open a ticket so that your desktop can be upgraded.

If you are unsure of which operating system or browser you have, the help desk will be able to assist you in making the determination if your computer needs to be upgraded.