There are some notable differences to the Blackboard 9.1 Service Pack 13 interface as compared to the old service pack.

**Global Navigation Menu**

The **Global Navigation Menu** provides you with quick and easy access to information regarding your institution and courses, including grades, discussion board updates, and the calendar. New information that requires your attention is highlighted by an indication number. You can also quickly jump through your courses through this menu.

**Retention Center**

The **Retention Center** is an instructor-only tool that enables instructors to give focused attention to students who need it. It replaces the Early Warning System feature with easy workflows, while retaining all existing Early Warning System data and rules. You can monitor individual students as well as notify those at risk.
Enhanced Calendar

The Calendar has been significantly enhanced in Blackboard Learn. It allows instructors and students to view institution, course, and personal events in a single calendar view. Events may include due dates for assignments, upcoming exams, and meetings. The calendar also allows adjustments of dates and events by clicking and dragging the events. Calendar events can be hidden and their colors can be changed for better organization.

The calendar also provides an external link to pull events into iCal, Google, Outlook, or other mail programs which allow calendar subscriptions.
Inline Grading

**Inline Grading** is a revision to the workflow for grading Assignments in Blackboard Learn. Instead of requiring instructors to download student-submitted files to view or edit those submissions, instructors will now be able to view student-submitted files “inline,” i.e. in the web browser. Annotation tools are available which allow instructors to provide feedback including comments, highlights, and drawings.

Text Editor

The **WYSIWYG** editor has been redesigned to allow you to enter and edit text. The editor is now more intuitive allowing you to find the right buttons and tools that you need to edit your content. The editor also provides a full screen and preview mode so you can check your final text before submission.
Discussion Board’s New Look

The Discussion Board user interface has been redesigned while maintaining all of its current functionality. Discussion boards now allow you to view all posts within threads without the need to collect them. Instructors can also require students to first post to a forum before they can see other students’ posts.

Test Availability Exceptions

SP13 makes it easy to provide special considerations to students using Test Availability Exceptions. You can now specify different availability dates, times, and attempts for individuals and groups.

3. Test Availability Exceptions

Click Add User or Group to search for course users and groups to add to the exception list. Timer and Force Completion must be enabled in the previous Test Availability step to enable those settings for Exceptions. If you choose to use groups, you must make the group unavailable if you do not want students to see group members. Click Remove all Exceptions to delete all exceptions for the test.