InPlace Student User Guide

Rev. 09/26/2018

Grab the latest version of this guide at
www.hunter.cuny.edu/nursing/current-students/inplace
Getting Started

Login at https://huntercollege-us.inplacesoftware.com

Click the top button, Login with Hunter NetID

NetID information from ICIT:
www.hunter.cuny.edu/it/help-docs/the-hunter-netid

If you do not know your NetID:
https://netid.hunter.cuny.edu/verify-identity

To reset your NetID password:
https://netid.hunter.cuny.edu/forgot-password

The other login method (shown, bottom) is for accounts created manually within InPlace. Do not use this method unless instructed to do so.
Getting Started

On the next screen, enter your **Hunter NetID** credentials to sign in (example: *sm7859*). Do not use your email address, as this will not work.
Student Home Screen

Your home screen displays upcoming/confirmed placements, recent alerts and notifications, and reminders to complete tasks within the system.

Your **To Do** list will show outstanding survey questions or forms to be completed, placement assessments, and unfinished drafts of logbook entries to be submitted.

**Notifications** may include alerts regarding your placement status, alerts published by college staff, and other system messages.
Using the Navigation Toolbar

The toolbar is available on every page in InPlace, not just the Home page.

**Tip:** On a mobile device tap the menu icon 📜 to access the toolbar items.

<table>
<thead>
<tr>
<th>Toolbar Link</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home</td>
<td>Return to the Home page.</td>
</tr>
<tr>
<td>Confirmed</td>
<td>View all confirmed placements. A number appears beside the link if there are new items to view.</td>
</tr>
<tr>
<td>Available</td>
<td>View a list of advertised <em>Opportunities</em> (such as internships and volunteering positions) that you can apply for.</td>
</tr>
<tr>
<td>Requirements</td>
<td>View your program placement requirements.</td>
</tr>
<tr>
<td>Calendar</td>
<td>View your calendar.</td>
</tr>
<tr>
<td>Shared Documents</td>
<td>View documents available to you.</td>
</tr>
<tr>
<td>&lt;your username&gt;</td>
<td>View the User Account dropdown menu. From here you can:</td>
</tr>
<tr>
<td></td>
<td>- click another InPlace account (such as Staff Account), if you have more than one role, to switch to that view of InPlace (Some users have more than one account, such as Staff and Student).</td>
</tr>
<tr>
<td></td>
<td>- click <strong>Help</strong> to open the InPlace online help for students</td>
</tr>
<tr>
<td></td>
<td>- click <strong>Log Out</strong> to log out of InPlace</td>
</tr>
</tbody>
</table>
Click your **username** on the toolbar and select **My Details** to access your account information. Take a moment to update your profile:

- Mobile phone number
- Borough placement preferences (top 2 choices)
- Language proficiency (for matching with agencies that have specific language preferences)
- Other details as necessary
My Details

Additional fields relating to your program, clinical experiences, and other relevant information will be shown on your My Details page.

Student records from CUNYfirst such as your name and address cannot be updated in InPlace. Updates to those fields must be made in CUNYfirst in order to display correctly here.

If your course requires written patient case assignments or other file submissions (Word documents, PowerPoints, etc.), the submission fields for those documents will be listed here.
View Confirmed Placements

From the toolbar, click **Confirmed** to view a list of your confirmed placements for the term.

The Confirmed page will display your placements’ agency name, type (Placement or Opportunity), time period (usually the term dates), duration, and status.

**Check that this information is correct.** If it is not, contact your instructor or placement coordinator to request a correction.

<table>
<thead>
<tr>
<th>Name</th>
<th>Type</th>
<th>Period</th>
<th>Duration</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hunter-Bellevue School of Nursing (HBSON), Hunter College</td>
<td>Placement</td>
<td>1/27/2018 - 5/24/2018</td>
<td>167 Hours N766 (A/G CNS 1)</td>
<td>Current</td>
</tr>
</tbody>
</table>
Select an agency from your **Confirmed** page to view its placement details.

The placement details page will display the course, number of required hours, placement dates, agency address, phone number and other site details, as well as the contacts of instructors overseeing your placement (such as your Lecture and/or Seminar instructors). Graduate placements will also list one or more preceptors assigned at the agency.
**View Placement Details**

**Review the Placement’s Contacts**—Graduate students should see at least two contacts:

- **Seminar or Clinical Instructor** – Assigned a *Supervisor* role in InPlace; can *Approve* timesheets and leave comments for logbooks.

- **Agency Preceptor** – [Graduate Placements Only]. Are asked to contribute feedback and share updates concerning their students’ progress during clinical evaluations and/or site visits. Check that an email address is listed for each assigned preceptor.

**Agency Website**
http://www.hunter.cuny.edu/nursing

**Contacts**
ELSIE JOLADE
Institute Staff
ej238@hunter.cuny.edu

**If your placement details are incorrect or missing** (e.g., the instructor, agency site, preceptor, or preceptor’s email address),

**Undergraduate Students:** Notify your instructor or placement coordinator.

**Graduate Students:** Scroll to the bottom of the Details page and submit a [Change Request](#).
How to Log your Hours

InPlace treats placement schedules, timesheets, and clinical logs as separate entities. Here are some important differences for each:

• **Schedule**: the dates (and times) that you plan to attend. These may be determined before you begin the placement (e.g., Tuesdays & Fridays, 08:00-18:00 for 15 weeks), or added one day at a time by the student throughout the term. Entering scheduled hours does not mean that you attended them.

• **Timesheet**: records the actual hours attended for a date in your schedule. Your Actual Start and Actual End times are what count toward your clinical requirements for a course. Enter these values in the top portion of a logbook form (shown in next section).

• **Logbook**: a custom-designed form to describe your clinical experiences at a placement. This may involve logging patient encounters, summarizing your activities, demonstrating growth in key competency areas, or a combination of these. Logbooks appear underneath each shift’s timesheet.
  
  • Some logbooks track time spent on activities, such as Time with Patient. Unless you are taking a CPHN course (NURS 771/772/773), these time values do not count toward your clinical hours; only your timesheet’s Attended Hours are tracked and counted.
  
  • Since logbooks are customized by course, links to download instructions for your course’s logbook are available on p. 16 of this guide.
To complete Timesheets & Logbooks for a placement, you first need to have days scheduled.

Click the **Schedule** tab on the placement details page to begin.

Undergraduate students may have preset schedules, while graduate students will work with their preceptors to determine their own schedule. New dates can be added as needed throughout the term.

Click **Add Day to Schedule** to continue.
Add Day to Schedule

Use the date-picker to add a new date to your schedule, then enter the shift’s start and end time. Click Save to add the shift.

All times must be entered in 24-hour format ("military time").

You will now see the shift listed on your Schedule and a progress bar (initially showing 0% attended of your total shifts scheduled).

A gray dot next to a date means the shift is scheduled but not attended. In the Action column to the far right, click the logbook icon to complete a timesheet for the shift.
Complete a Timesheet for a Shift

Clicking a shift’s logbook icon from the Schedule page brings you to the timesheet for that shift. In the top portion, enter your actual start and end times (in **24-hour format**).

<table>
<thead>
<tr>
<th>Timesheet Comment:</th>
</tr>
</thead>
</table>
| 2/5/2018
Placement
NURS 75700 1P01 PRA 2018 SP - 2018 SPRING TERM (1/27/2018 to 5/24/2018)
Hunter-Bellevue School of Nursing (HBSON), Hunter College - Confirmed (11.3)
SM Student SM-Student
08:00
Monday
<p>|</p>
<table>
<thead>
<tr>
<th>Schedule End</th>
</tr>
</thead>
<tbody>
<tr>
<td>16:00</td>
</tr>
<tr>
<td>Monday</td>
</tr>
<tr>
<td>Status:</td>
</tr>
<tr>
<td>Schedule Break:</td>
</tr>
<tr>
<td>Attended Hours:</td>
</tr>
<tr>
<td>Attended:</td>
</tr>
<tr>
<td>Comment:</td>
</tr>
</tbody>
</table>

Enter your actual start and end times

This comment field is not intended for clinical log notes. Please use it for timesheet comments only (make-ups, etc.)
Complete a Timesheet and Logbook

Once your actual start and end times are entered, the *Attended Hours* field auto-calculates the total number of hours attended. The page also reveals a logbook form below the timesheet for you to complete. Use the logbook to document your clinical experiences.

![Timesheet and Logbook Form]

This comment field is not intended for clinical log notes. Please use it for timesheet comments only (make-ups, etc.).

### Timesheet

- **Schedule Date:** 2/5/2018
- **Schedule Type:** Placement
- **Allocation Group:** NURS 75700 1P01 PRA 2018 SP - 2018 SPRING TERM (1/27/2018 to 5/24/2018)
- **Placement:** Hunter-Bellevue School of Nursing (HBSON), Hunter College - Confirmed (113)
- **Student:** SM Student

#### Schedule Details

- **Schedule Start:** 08:00
- **Actual Start:** 08:00 Monday
- **Actual End:** 17:00 Monday

#### Attended Hours

- **Attended Hours:** 9

### Logbook Form

- **Timesheet Comment:** Stayed an additional hour with preceptor.

### Activities

<table>
<thead>
<tr>
<th>Session 1</th>
<th>1 of 1 Sessions</th>
<th>Go</th>
<th>Copy</th>
</tr>
</thead>
</table>

### Activities Table

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
<th>Activity Time</th>
<th>Additional Comments</th>
</tr>
</thead>
</table>

### Patient Demographics

<table>
<thead>
<tr>
<th>Patient Demographics Details</th>
<th>Entered Values</th>
<th>Supporting Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age (in years)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Age Group</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Logbook Instructions for Specific Courses

The logbook form displayed under your timesheet will vary by course. For step-by-step instructions to completing logs for a specific course, please refer to the following links:

AGNP & PMHNP courses:

NURS 755, NURS 757, NURS 768, NURS 769, NURS 782, NURS 783

www.hunter.cuny.edu/nursing/repository/files/inplace/Logbooks-AGNP-PMHNP.pdf

A-G CNS courses:

NURS 761, NURS 766, NURS 767

www.hunter.cuny.edu/nursing/repository/files/inplace/Logbooks-CNS.pdf

CPHN courses:

NURS 771, NURS 772, NURS 773

www.hunter.cuny.edu/nursing/repository/files/inplace/Logbooks-CPHN.pdf

Nursing Administration courses:

NURS 735, NURS 740, NURS 745

www.hunter.cuny.edu/nursing/repository/files/inplace/Logbooks-NAPA.pdf
Your placement’s schedule screen will help you keep track of logbook submissions and their approval status:

- **DRAFT** – Not yet submitted
- **SUBMITTED** – Awaiting approval by supervisor. Students may Withdraw if it has not yet been approved.
- **APPROVED** – Approved by supervisor; awaiting final review by primary faculty/program coordinator
- **FINALIZED** – Approved by supervisor and primary faculty/program coordinator
- **REVISE** – Revise and resubmit for approval

Keep an eye on the **Status** column in case a submitted log requires revision. These will be marked **REVISE** and will also appear in your **To Do** list on the home screen:

Please revise your log book Hunter-Bellevue School of Nursing (HBSON). Hunter College Placement. - Submitted on: 2/8/2018
Once you submit a timesheet/logbook, its status changes to *Submitted*.

If you need to make revisions, click the **Withdraw** button at the bottom of the logbook entry. Logs may only be withdrawn if they have not yet been *Approved*. Once approved, no further edits can be made unless your instructor changes the status to *Revise*.
General Tips

• **Keep a back-up:** Always save a copy of your work in a Word document or text file.

• **Save as you go:** When completing longer logbook entries, save your entry as a draft periodically. If your browser crashes or your login session times out due to inactivity, any unsaved work may be lost.

• **Use a modern browser:** Keep your internet browser up to date. We recommend the latest releases of Mozilla Firefox or Chrome. Some minor display issues have been observed in Internet Explorer.
  - Disable any browser plugins that block scripts (e.g., NoScript), as these will interfere with certain features of the platform.

• **Go full screen:** While InPlace is relatively mobile-friendly, we recommend completing timesheets and logs on a desktop or laptop computer.

• **Save time:** Previously saved logbook sessions can be copied/inserted into new entries, which could save time if you see the same patient, treat the same condition(s), or perform certain activities on a frequent basis.
  - To copy a prior entry into a new one, select the entry from the dropdown menu at the top of the Session form and click **Copy**.
My placement details are missing or incorrect in InPlace. What should I do?

- **Undergraduate Students**: Notify your instructor or placement coordinator as soon as possible about which details are missing or incorrect (e.g., agency name, location, placement supervisors, etc.).

- **Graduate Students**: If the change has already been approved by your placement coordinator, you can request a correction to your record in InPlace by submitting a [Change Request](#) from the placement’s Details tab.

How do I correct my name, email address, or other student information?

- Some student information such as your name, Hunter email address, address, phone number, course enrollments, and Hunter NetID are imported directly from CUNYfirst. These fields must be updated in CUNYfirst in order to display correctly in InPlace.

- Other fields such as your personal email address, mobile phone number, borough preferences, language proficiency, and current employer can be edited directly in InPlace via the My Details page on the toolbar.

How will my timesheets/logbooks be approved?

- Seminar/Clinical instructors will generally be the first to review and approve your logs. Your primary course instructor (e.g. Lecture instructor) or Program Coordinator for your specialization may also review and approve logs (if not already approved), as well as mark approved logs as “Finalized”.

How to I complete my midterm and final placement evaluations?

- If your course includes midterm or final evaluations that require your direct input (or verification), these will be published on the Assessment tab of your confirmed placement details page. Since evaluations vary by program, separate instructions will be published to accompany this guide.
Contact the **Student Helpdesk** if you are unable to sign-in using your NetID or need to update your information in CUNYfirst but are not sure how to do so.

<table>
<thead>
<tr>
<th>Email</th>
<th><a href="mailto:studenthelpdesk@hunter.cuny.edu">studenthelpdesk@hunter.cuny.edu</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone</td>
<td>(212) 650-3624</td>
</tr>
</tbody>
</table>

Contact your **primary instructor** or **placement coordinator** to report incorrect placement information, or to request any changes to your placement details (site name, address, supervising instructor, preceptor).

Contact your **primary instructor** or **placement coordinator** if you are having any issues within the InPlace platform. To report a technical issue or bug, please briefly explain what you were doing at the time, what happened, and what browser you were using. Include a screenshot of the screen if possible, as well as any error messages shown on the page when the issue occurred. They will forward your issue to an InPlace administrator for support/troubleshooting.