

Steps for INFOPASS

(For students who entered US/Change of Status/ Reinstatement and need a stamp on I-20)

1. Go to www.uscis.gov
2. Click **INFOPASS**



3. Click on which language you preferred to be shown on the system
4. Click on Make your appointment with **INFOPASS**



- [Click Here](#) Make your appointment with **INFOPASS**
- [Click Here](#) Cancel your appointment with **INFOPASS**
- [Click Here](#) More information about **INFOPASS** 

[Privacy Act](#) [Accessibility Statement](#)

5. Enter your house Zip Code

The screenshot shows the InfoPass website interface. At the top, there is a navigation bar with the U.S. Citizenship and Immigration Services logo and the 'INFOPASS' brand name. Below the navigation bar, there are links for 'eGOV@USCIS', 'USCIS.GOV', 'DHS.GOV', and 'Home'. The main content area contains the following text:

You can find general information on citizenship and immigration, on-line form filing and downloadable forms, and on-line case status information at our website at www.uscis.gov or by calling (800)375-5283.

If you require an accommodation due to a communication disability (i.e., speech impediment, hearing loss/deafness or sight loss/blindness), please do NOT make your InfoPass appointment using this online tool. Please call the National Customer Service Center (NCSC) at 1-800-375-5283 (TDD: 1-800-767-1833). USCIS will determine if an accommodation is appropriate and, if so, make the arrangements and schedule your appointment.

Please note: you do not need to contact the NCSC to request an accommodation for a physical disability or impairment (e.g., inability to climb stairs) as all USCIS facilities are handicapped accessible in compliance with the Rehabilitation Act.

Please enter your *home* zip code if you are in the US
Zip Code:

OR

choose your Country (and State/Province if applicable) of Residence if you are not in the US.

Country: UNITED STATES OF AMERICA

At the bottom of the form, there are two buttons: 'Back' and 'Continue'. Below the buttons, there is contact information: 'On the web at www.uscis.gov or call National Customer Service Center (NCSC) at 1.800.375.5283 TDD for the hearing impaired - 1.800.767.1833'.

6. Select an office you wish to attend

The screenshot shows the InfoPass website interface. At the top, there is a navigation bar with the U.S. Citizenship and Immigration Services logo and the 'INFOPASS' brand name. Below the navigation bar, there are links for 'eGOV@USCIS', 'USCIS.GOV', 'DHS.GOV', and 'Home'. The main content area contains the following text:

Please select an office:

(The office that has been selected is the one closest to your zip code.)

- Long Island Field Office/ Holtsville
- New York Field Office
- Queens Field Office

At the bottom of the form, there are two buttons: 'Back' and 'Continue'. Below the buttons, there is contact information: 'On the web at www.uscis.gov or call National Customer Service Center (NCSC) at 1.800.375.5283 TDD for the hearing impaired - 1.800.767.1833'.

Click the link below to send an email to CIS Customer Service to report a problem you encountered while making an appointment or to report abuse by individuals or organizations who sell InfoPass appointments.

Feedback to USCIS

[Privacy Act](#) [Accessibility Statement](#)

7. Choose **“You need information or other services”** then continue

U.S. Citizenship and Immigration Services **INFOPASS**

eGOV@USCIS USCIS.GOV DHS.GOV Home

Please select Kind of Service you need

- You need Service on a case that has already been filed
- You are a new Permanent Resident and have not yet received your Permanent Resident Card
- You want to file an application in person
- You need information or other services
- You need a form.
- You are a United States Military Member, Military Retiree or a Military Dependant

Back **Continue**

On the web at www.uscis.gov or call National Customer Service Center (NCSC) at 1.800.375.5283
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8. Click continue

9. Then fill out your information to get an appointment time and date

U.S. Citizenship and Immigration Services **INFOPASS**

eGOV@USCIS USCIS.GOV DHS.GOV Home

Please enter the following information to schedule an appointment:

First Name:

Middle Name:

Last Name:

Date of Birth: 01 January, 1960

Zip Code: 11362

Country: UNITED STATES OF AMERICA

Telephone Number: () -

Number of persons: 1

e-Mail Address:

Alien Number (A-number): A-

Receipt Number:

Back **Continue**

[USCIS Privacy and Security Policy](#)

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TDD for the hearing impaired - 1.800.767.1833