

HOW TO CLAIM YOUR CUNYFIRST ACCOUNT

1. Go to <https://home.cunyfirst.cuny.edu>
2. On the Login page, click 'New User'
3. On the Account Activation page, enter the following:
 - a. First Name, Last Name as they appear on your submitted application.
 - b. Date of Birth ('D.O.B') in mm/dd/yyyy format (example: 01/02/1999)
 - c. The last four digits of your Social Security Number in the 'SS#' field. Applicants who do not provide a Social Security Number will be provided their assigned four digit number in their account claim email.
 - d. Click the box next to the words "I'm not a robot" and follow the CAPTCHA text prompts.
4. Confirm your email or enter a new email address
5. Receive an email with unique account activation confirmation link (valid for two hours)
6. Click to confirm your email address and set your password
7. Set your password retrieval questions

[Click here for Video Instructions](#)

If you require technical assistance, please reach out to the **Hunter College Faculty and Staff Help Desk**:

Phone: (212) 772-HELP (772-4357)
Hours: Fall and spring: Monday – Friday, 9am - 5pm
Location: Hunter North 303