



SplashTop for Windows & Mac

- 1) Navigate to the following URL to download the SplashTop client for the appropriate device:
 - a. <u>http://www.hunter.cuny.edu/it/it-services/splashtop-remote-desktop</u> to download the client

Remote Access to Campus Computers

What is Remote Access?

Remote Access allows Hunter students to remotely access on-campus lab computers from their own devices. Users can access Windows, Mac and Linux computers from any Windows, Mac, iOS, Android and Chromebook device. Once connected, they'll see the screen of the remote computer on their own device and be able to use any application or file as if they were sitting in front of it.

How do I get started with Remote Access?

Users will need to download and install the remote access software (Splashtop Business App) for your platform and then follow the install tutorial.

Remote Access Software Downloads (Please click on link for your device platform)

System Requirements

- Windows 10, 8, 7, Vista, XP
- Windows 10, 8, 7, Vista, XP (portable version / zero install / run from USB drive)
- Windows Phone
- macOS 10.7 or newer
- iOS iPad, iPhone
- Android 4.0 or newer
- · Chromebook (Android app recommended)
- · Chrome browser and Chromebook (Chrome app)
- Amazon Kindle Fire

How do I connect to a remote computer on-campus?

Once you have installed the software, please follow the instructions on connecting to a remote computer. Hunter NetID is required to use the software. 2) Once you click on the link to download the SplashTop client for the appropriate device, you will see the following page and a download prompt (this prompt will differ depending on device and browser):

Your download will start automatically in a moment.					
If the download didn't start Otherwise, check your Dov	, click here. vnloads folder.				
If you need to download something else, please go to www.splashtop.com/downloads. You can get an older version of Splashtop streamer here. Running Mac OS X 10.6 (Snow Leopard)? Please refer to this support article.					
Need Help? For frequently asked questions.	Getting Started For tips and tricks to get the most out of Splashtop Remote.	About Splashtop Find out more about the people and the company behind Splashtop.			
– visit our Support page 🧿	– see the Getting Started page 🤤	– Learn more 🕤			

*The following is an example of the prompt to download the SplashTop client for Windows 10 using the browser Firefox:

Opening Splashtop_Business_Win_INSTALLER_v3.4.0.1.exe		
You have chosen to open:		
Splashtop_Business_Win_INSTALLER_	v3.4.0.1.exe	
which is: exe File (31.2 MB) from: https://download.splashtop.com		
Would you like to save this file?		
	Save File	Cancel

3) Save and run the downloaded file to install the SplashTop client to your device.

4) Once the installation is complete, click on ${\bf OK}$



5) On the SplashTop log in screen, click the **Single Sign-On login** link located below the **Log In** button.

Splashtop Business – 🗆 X
rile view 303 window riep
A splashtop business
Password
Stay logged in
Log In
Forgot your password?
Single Sign-On login
Sign up for a free trial
Learn more about Splashtop Business

6) Enter your Hunter NetID followed by "@hunter.cuny.edu" as your log in username. Click on the **Log In** button.



7) You will now redirected to the **Microsoft Sign In** page. Following the previous format and enter in your Hunter NetID followed by "@hunter.cuny.edu".Click the **Next** button.

Microsoft		
Sign in		
stuser@hunter.cuny.edu		
Can't access your account?		
Sign-in options		
	Next	

8) Enter your password and click the **Sign In** button.



9) Once successfully logged in, you will see the following:



10)Return the SpashTop application where you will be able to virtually access both Mac and Windows Hunter College PCS lab computers.





Only connection at a time to one virtual desktop is permitted.

- 11)Scroll the list and select an online available (greyed out computers maybe unavailable) Windows computer or Mac computer. To launch the virtual computer do either of the following:
 - a. Click on the Connect icon
 - b. Double-click on the selected computer.



Accessing a Virtual Windows PCS Lab Computer

A) If you selected to access a Windows computer, the log in screen will now launch. Log in using your Hunter NetID and enter your password. Click the log in arrow.



- B) Once logged in to the computer, you will have access to all the applications which are installed.
- C) When finished **Sign out** (**Windows Start Button>User Icon>Sign out**) of the virtual computer:

HN-1001D-05			- 0 ×
G 🖓 🖓 🤹	▶, 🔣 📲 ≒,	🛐 🔘 💬 Type a message here	
	Public Computing	Services, ICIT Computer Use Policy	
	PCS computer labs are facilities that a that a track that a track the facilities with care	are shared by the entire Hunter community. It is important and rescent. The policies below are despined to ensure	
	or table use of PCS labs and to provide the life of PCS e	ride physical and electronic security for toth systems and quapment.	
	011.1	HUNTER	
	×11 💌	in the computer systems is prohibited.	
Access 2010 Science 201 Address Access 2010	Faced 2014	indiversity and a structure was estentiated and a supposes.	
Addres Account Denter (K)	Part W	College computers to hardes or threaten others is	
Anton Annual 2013	Internet Toronaen	lates in providented or 4 statwardener in providented. feed on PCS computers is prohibited.	
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nd 10 Sector	False Hunself Like		
Addee Desar-ancese 2019	5		
Aktor Russeler 2019 Seattler 18	Gauge Oceane		
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D) When finished, click the **Disconnect** icon to log off.



Accessing a Virtual Mac PCS Lab Computer

- A) If you selected to access a Mac computer, the log in screen will now launch. Depending on which log in screen is accessed:
 - a. Log on by hitting the Enter key on your keyboard, no password is required.
 - b. Click the "**Student**" account and then log on by hitting the <u>Enter</u> key on your keyboard, no password is required.





Log in screen "a"

Log in screen "b".

B) Once logged in to the computer, you will have access to all the applications which are installed.





D) Then click the **Disconnect** icon to disconnect from the virtual computer.



- 12)Once you have disconnected from the virtual Mac or Windows computer, return to your SplashTop app and perform the following 2 steps:
 - a. On the application menu bar, click: File>Log Out
 - b. On the application menu bar, click: File>Exit

File View SOS Window Help	
Go to Web Console	
Options	
Check for Updates	
Share My Desktop Set Up Remote Print	л
Add Account Account Information	
Log Out	
Exit	
F17	
F18	
HN-1001D-01	
HN-1001D-02	
HN-1001D-03	
HN-1001D-04	
HN-1001D-05	v

Do not forget to

- * Log Off/Sign out of the virtual computer
- Disconnect from the virtual computer
- Log Off the SplashTop application
- Exit the SplashTop application