

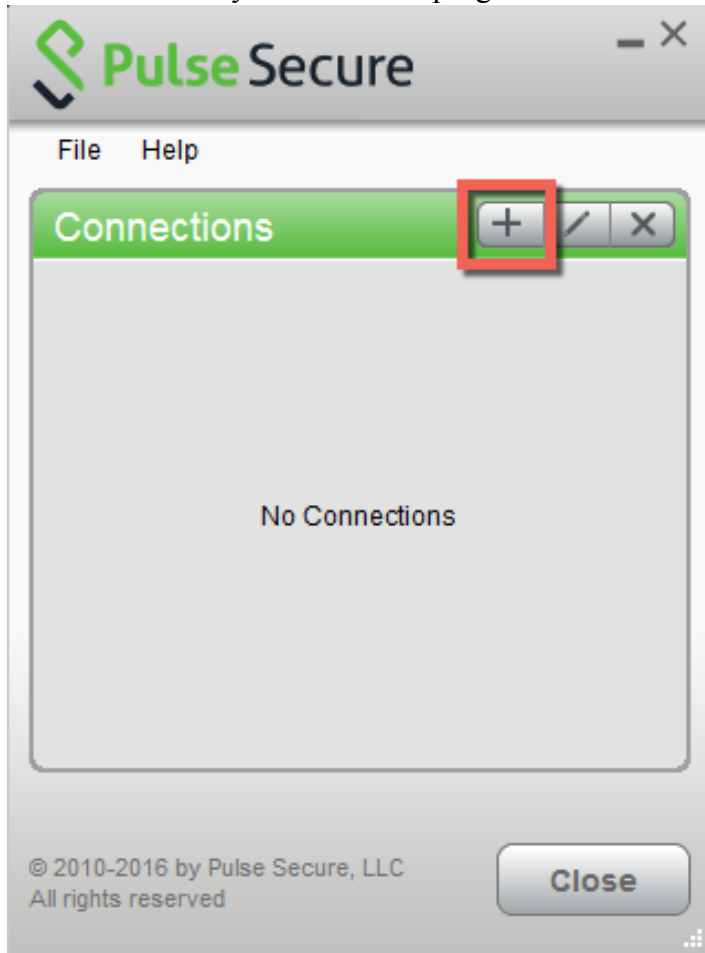
Windows Vista, 7, 8.x ,10 Users

If you run into problems with the automatic install, you can try these instructions instead:

- Run the downloaded *Pulse Secure for Windows 64-bit* or *Pulse Secure for Windows 32-bit* file (double-click).
- If the Pulse Client didn't start automatically, find the Pulse icon in the system tray; note that it may be hidden by default and you may have to click the arrow in the system tray to expand the hidden icons.

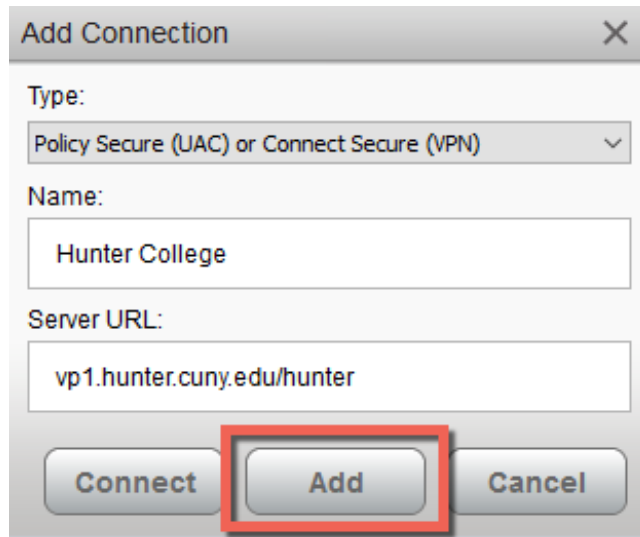


- Select the + symbol on the top right to add a connection



- Enter *Hunter College* under *Name:* and **vp1.hunter.cuny.edu/hunter** or **vp1.hunter.cuny.edu/user** under *Server URL:*. Please use the path assigned to you
- Leave the *Type:* Policy Secure (UAC) or Connect Secure (VPN).

- Click Add



Add Connection

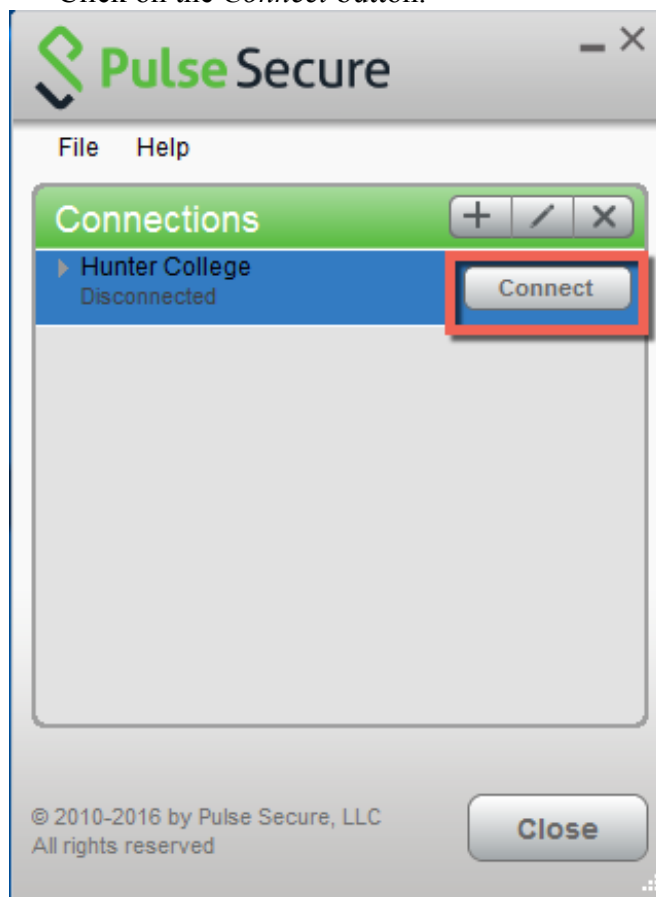
Type:
Policy Secure (UAC) or Connect Secure (VPN) ▾

Name:
Hunter College

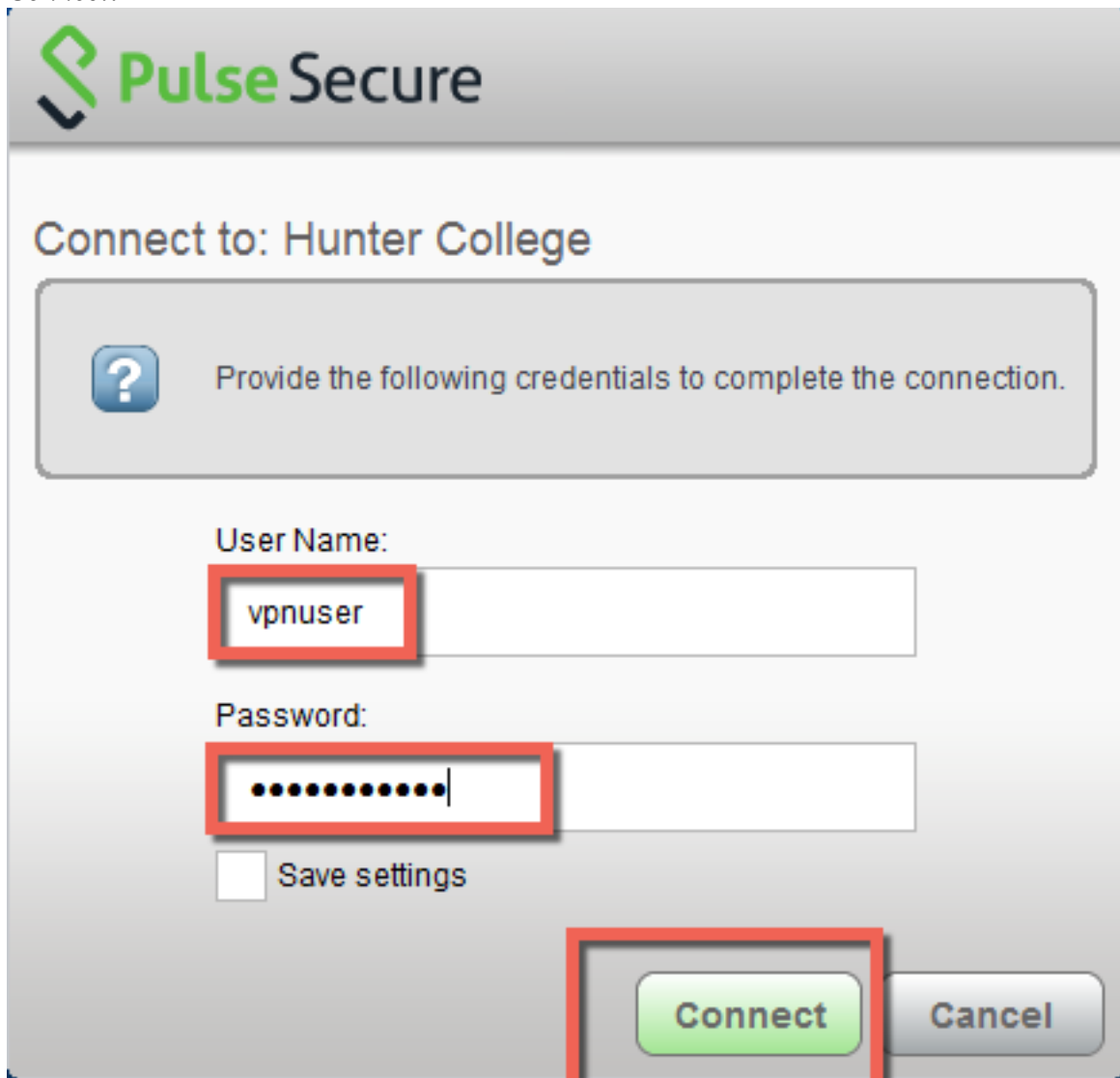
Server URL:
vp1.hunter.cuny.edu/hunter

Connect Add Cancel

- Click on the *Connect* button.



- Enter your NetID under *User Name:* and your NetID password under *Password:*, then click on *Connect*.



The image shows a Pulse Secure VPN client window titled "Connect to: Hunter College". At the top is the Pulse Secure logo. Below the title, a message box with a question mark icon says "Provide the following credentials to complete the connection." There are two input fields: "User Name:" with the text "vpnuser" and "Password:" with masked characters (dots). Below the password field is a checkbox labeled "Save settings". At the bottom right are two buttons: "Connect" (green) and "Cancel" (grey). Red rectangular boxes highlight the "vpnuser" text, the password field, and the "Connect" button.

- A pop-up window will show after successful connection. The Pulse Secure VPN client will be visible and accessible as an icon in the system tray. If the icon has a green check mark, the VPN connection is active. You can disconnect and reconnect by clicking on the icon. Remember that the icon may be hidden, and you may have to click on the arrow to expand the system tray view.