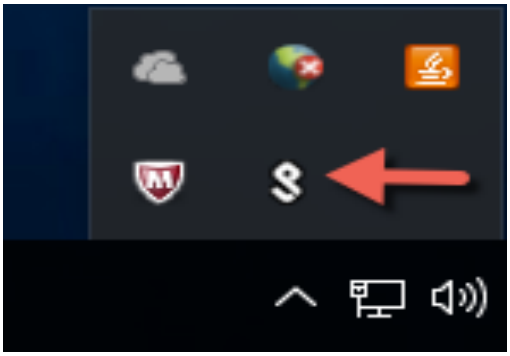
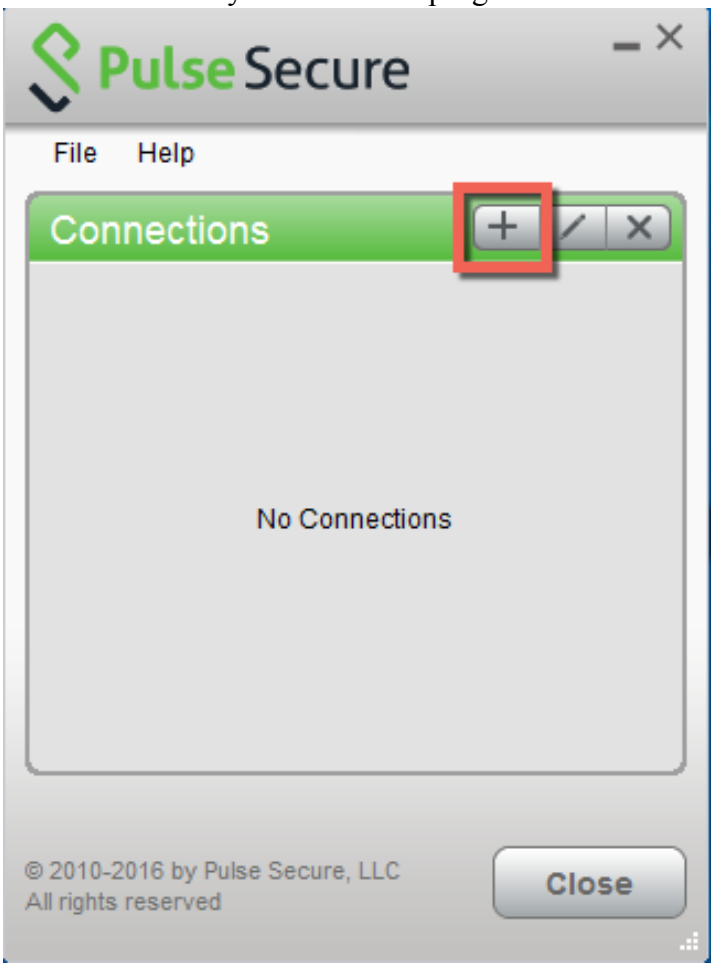
Windows Vista, 7, 8.x ,10 Users

If you run into problems with the automatic install, you can try these instructions instead:

- Run the downloaded *Pulse Secure for Windows 64-bit* or *Pulse Secure for Windows 32-bit* file (double-click).
- If the Pulse Client didn't start automatically, find the Pulse icon in the system tray; note that it may be hidden by default and you may have to click the arrow in the system tray to expand the hidden icons.



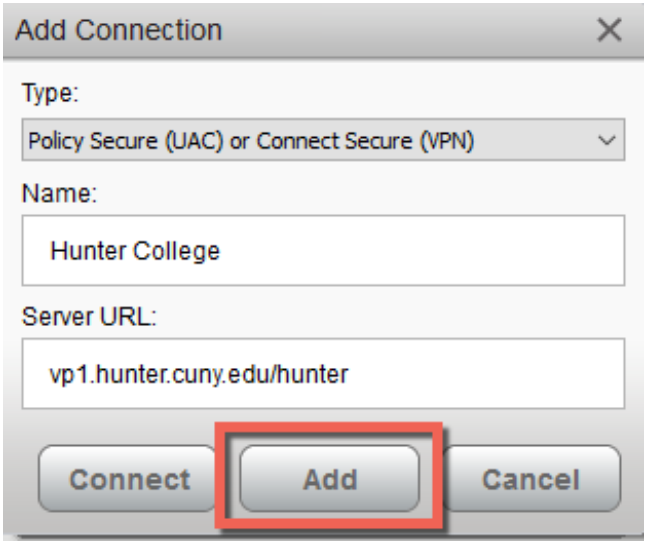
- Select the + symbol on the top right to add a connection



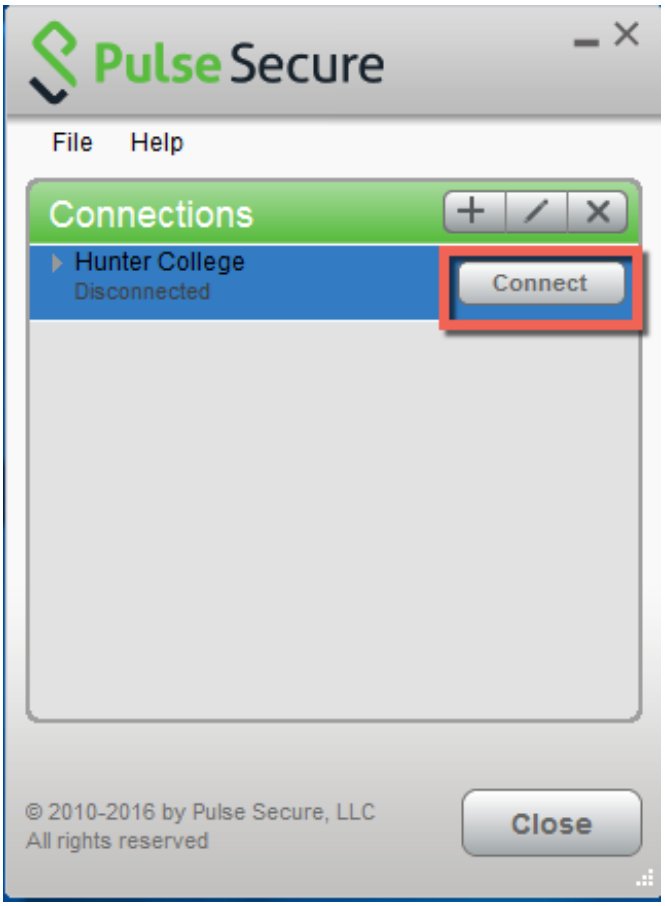
- Enter *Hunter College* under *Name:* and **vp1.hunter.cuny.edu/hunter** or **vp1.hunter.cuny.edu/user** under *Server URL:*.
  Please use the path assigned to you

- Leave the *Type:* Policy Secure (UAC) or Connect Secure (VPN).

- Click Add



- Click on the *Connect* button.



- Enter your NetID under *User Name:* and your NetID password under *Password:*, then click on *Connect*.

- A pop-up window will show after successful connection. The Pulse Secure VPN client will be visible and accessible as an icon in the system tray. If the icon has a green check mark, the VPN connection is active. You can disconnect and reconnect by clicking on the icon. Remember that the icon may be hidden, and you may have to click on the arrow to expand the system tray view.