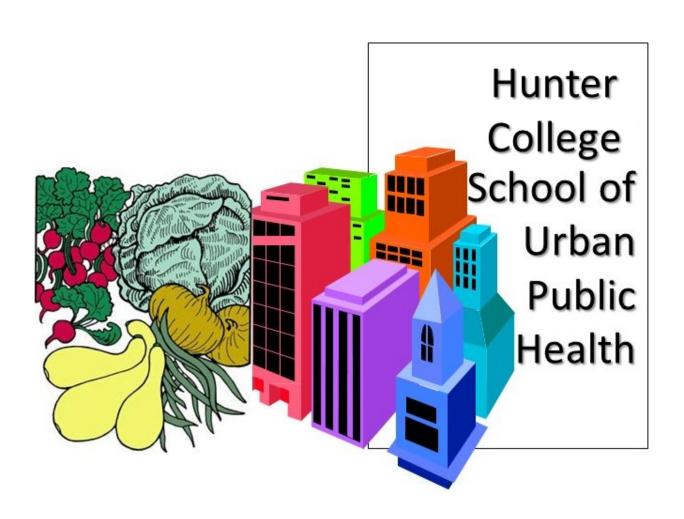
Hunter College Dietetic Intern Manual

2020 - 2021



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What to Expect from the Dietetic Internship Program

What the DI Program Provides:

- Orientation
- A weekly seminar on topics in food / nutrition
- Occasional snacks if we return to an in-person format
- Modules with lots of information to help with successful completion of your rotations
- Opportunities to work in a variety of settings in the New York Metropolitan area
- Scheduling of rotations with the interns' interests and preferences *taken into consideration*
- Simulation exercises to meet some of the ACEND learning objectives
- Information about and opportunities to attend conferences and workshops about food / nutrition topics
- Review for the RD exam
- A Verification Statement upon completion of the Internship
- Assistance in obtaining the NYS CDN credential upon completion of the Internship

*Note the DI is 12 credits in its entirety, there will be **no partial credits** given for anyone not completing the entire 9-month internship. There are absolutely **NO INCOMPLETES** for the Internship.

Things the DI Program does NOT provide include, but are not limited to:

- Financial Aid
- Housing
- Meal service (except as noted)
- Transportation
- Assistance with entitlements (i.e. Food Stamps)
- Psychological counseling / treatment
- Medical Care
- Childcare
- Or a guarantee of placement in any or all of the intern's preferred rotation sites
- Also note: Interns are *not allowed* to "bump" another intern from an assigned rotation site.

Matching / admission to the Dietetic Internship *does not* constitute a guarantee of program completion, passing the Registered Dietitian Exam, or obtaining gainful employment in any capacity.

Duration of the program may be subject to change based on factors including, but not limited to, changes in availability of rotation sites, absence or non-availability of preceptors, or failure of an intern to satisfactorily complete the work and/or time commitment for any rotation, which may result in a substantial delay in program completion.

The above disclaimer specifically disavows liability for any perceived damages due to any of the

above by; The Dietetic Internship, Internship Director, Nutrition and Food Science program, Nutrition and Food Science Program Director and faculty, Hunter College, The CUNY School of Urban Public Health, and the City University of New York.

Provisions due to the COVID-19 pandemic

The safety of our students is our number one priority.

The City University of New York and Hunter College are addressing the current pandemic with policies and procedures as it evolves. These policies and procedures may affect placement of students into rotations, and may cause a delay in completion of the program.

The Accreditation Council for Education in Nutrition and Dietetics, ACEND, as accrediting agency for the Dietetic Internship Program, is also addressing the current pandemic, for example with changes to requirements for supervised practice experience.

Each rotation site establishes policies and procedures to keep their staff and their patients/residents/clients safe. This includes policies and procedures regarding students or interns at their facility. Interns are required to follow these policies and procedures, and failure to do so will result in disciplinary action.

The Dietetic Internship Program will implement the policies and procedures, and completion of the Dietetic Internship Program will require that ACEND requirements are met, even if that necessitates a delay in program completion.

It is particularly important to report any ill health, and to not expose others if you feel ill. In the event that you do feel ill, please follow the procedures in place at that time, both at your current rotation site and at Hunter College.

Call your healthcare provider or call 911 if needed.

Contact your preceptor and the Dietetic Internship Director by phone or email to report your illness. You may need to obtain a COVID-19 test and may not be able to return to rotation or any in-person activity until you have received the results of the test. A decision regarding rotation and return to in-person classes would depend on the results of the test.

As with any other acute health issue, you may need to take time off for recovery, which may delay completion of the program. Any rotation time missed will have to be made up for, until ACEND requirements and course requirements are met, regardless of the anticipated program completion date.

Current policies for Hunter College can be found here: https://hunter.cuny.edu/fof#safety

Information about weather emergencies

...and other factors that may impact your attendance at rotation sites or DI Seminar is available from:

In severe weather conditions, you can stay informed about possible school closings and schedule changes by subscribing to <u>CUNY Alert.</u> Changes in operations will be also posted at <u>www.hunter.cuny.edu</u> and broadcast through the CUNY Central Administration on the following radio stations:

- WADO 1280 AM (Spanish-language)
- WBLS 107.5 FM
- WCBS 880 AM
- WFAS 1230 AM
- WFAS 103.9 and 106.3 FM
- <u>WINS 1010 AM</u>
- WLIB 1190 AM
- WOR 710 AM

Students and personnel at the Hunter College Campus Schools follow the procedures issued by the New York City Department of Education. During emergencies, the CUNY central website will also provide information to the University community.

Please note that the **rotation sites have their own policies for closing**. If you choose not to attend a day at a rotation site due to severe weather conditions, communicate with your preceptor <u>beforehand</u>.

Finding Your Way at the Social Work and Urban Public Health Library

Things you need to know...

- 1. Your Hunter ID is your One Card. Use it to check out library books, make photocopies, print, pay fines, or to access your library account. More info: http://www.hunter.cuny.edu/icit/services/onecard
- 2. Looking for books, DVDs and more? Search in the online library catalog, CUNY +. CUNY+ is a listing of all the materials held by the Hunter College Libraries, as well as other CUNY schools. You can find CUNY+ under "Find" on the library website: http://library.hunter.cuny.edu/
- 3. Need a book that Hunter doesn't own? You can request and borrow books from other CUNY schools using CLICS: CUNY Libraries Inter-Campus Service. Find out more: https://hunter-cuny.illiad.oclc.org/illiad/logon.html
- 4. The library has study rooms available. Rooms can be reserved for two hours. Reservations must be made in person, not over the phone, and can be made one week in advance.
- 5. Sometimes instructors will put course materials on reserve in the library. Materials can be on electronic reserve (online) or physically at the library. Learn more about reserves: http://hunter.docutek.com/eres/
- 6. The Hunter College Libraries are staffed with friendly, knowledgeable librarians who are happy to help and can save you loads of time. You can contact a librarian in person at the reference desk, on the phone (212) 396-7656, via email, or IM with *Ask A Librarian* which is accessible through the main library page.
- 7. All of the Hunter College Libraries have wireless Internet access. Bring your own laptop, or check out one of ours. Learn more here: http://www.hunter.cuny.edu/icit/services/hunters-wireless-network

- 8. You can access our electronic resources online anytime, anywhere, as long as you have an Internet connection. Find out how: http://library.hunter.cuny.edu/access-home
- 9. All the Libraries provide computers with adaptive software, as well as wheelchair accessible workstations.
- 10. For current Library hours: http://library.hunter.cuny.edu/about/hours
- 11. Keep up to date with Library news and events, leave comments, and learn about new library resources by reading our Blog: http://library.hunter.cuny.edu/news

Estimated Financial Costs for the Dietetic Internship Program

All tuition and fees are determined by the City University of New York (CUNY) Board of Trustees and are subject to change without notice.

See: https://orapp.hunter.cuny.edu/tuition calculator/

Please note that there are costs associated with Onboarding. We estimate a total of \$300. The costs depend on the individual rotation sites. We have no control over their demands, but aim to choose sites preferentially that cover the charges for onboarding costs. Please keep us informed.

Also (Estimated costs for NYC) – these costs change rapidly. Please refer to the Hunter webpages.

Housing: Cost are highly variable, if sharing a rental apartment with at least one room-mate \sim \$12,000 /yr + Utilities. (Hunter College estimates \$10,386 for the 9 months of DI) Most landlords also expect 1st and last month's rent up front.

Books: In addition to basic reference books that may have been purchased during undergraduate study, \$400 – since you already have a basic set of textbooks from your DPD program

Transportation: NYC Metrocard minimum of \$32 per week (\$1,200 for 35 weeks of DI)

Food: Depends on what you usually eat; Hunter College estimates \$3402/yr.

Insurance: Health Insurance average cost: highly variable

AND or other source Professional Liability Insurance apx. \$42/yr

Incidentals: (Entertainment, apparel, other) – Average \$2,700/yr

Students are enrolled in the Dietetic Internship Program and are registered for 6 credits per semester. Although the student is considered full-time by the Dietetic Internship Program, the student is considered part-time by the registrar for calculation of tuition. Some students will take MS courses during the internship. Any class taken in addition to the DI program must be discussed with the Dietetic Internship Director prior to enrollment and will affect time to completion. Taking 15 credits per year or more makes you a full-time student.

See http://www.hunter.cuny.edu/onestop/finances/financial-aid/cost-of-attendance-1 for more details.

Dietetic Interns who require proof that they are enrolled in a full-time program can request a letter of full-time status from the Dietetic Internship Director.

Students must pay tuition and fees in full at the time of registration. Without full payment students will not be considered registered and will not be admitted to class.

Meals are the responsibility of interns. However, some meals may be provided by rotation sites.

Students are responsible for their own transportation to and from assigned sites. Whenever possible, practice sites have been selected which are easily accessible by public transportation and are located in generally safe neighborhoods.

Dietetic Internship Checklist

Before you can begin the Dietetic Internship, all of these essential documents must be collected by the DI Director.

- 1. Complete and submit the attached Dietetic Internship **Student Information Sheet, resume, and bio-sketch**, to <u>Victoria.Fischer@hunter.cuny.edu</u>
- 2. Completed **application as** matriculated **student**, even if you are only enrolled in the DI program, and if you are completing the MS Nutrition at Hunter College.
- 3. Apply for Student **Professional Liability Insurance beginning August 31**st, and submit copy of memorandum of insurance to DI Director on the first day of orientation. You must be covered by liability insurance throughout the entire internship program. While many sites have contracts that use the CUNY liability insurance for students, some sites are not covered by this policy. Coverage limits are \$1 million (\$1,000,000) per incidence/occurrence, and \$3 million (\$3,000,000) annual aggregate, and the anticipated cost for the insurance is less than \$40 for the year.
- 4. Submit **proof of your permission to work in the United States of America**, e.g. passport or visa with work permit, as <u>black & white copies</u>. You can redact passport number or social security number in pdf files, and present the original at orientation. Rotation sites may require you to bring the original. This requirement stems from regulations that rotation sites have to follow. It is not a requirement of CUNY.
- 5. Submit your **record of immunization** to the <u>Office of Health Services</u> by **August 1st**. Submit a copy of the form on the first day of orientation.
- 6. Submit proof of immunization for Measles, Mumps, Rubella, Tetanus, Varicella, Meningitis, and Hepatitis B, as well as a current tuberculosis test (max. 12 months old at any point in time of the DI) to the DI Director by 6/30. The date is chosen to allow for onboarding with rotation sites.
- 7. Submit **proof of a physical examination** performed within 3 months of the start of the DI program, by 6/30. Please only submit proof that you had a physical examination and are fit for the Dietetic Internship, including contact with patients. DO NOT submit results of blood tests EXCEPT for titers in lieu of vaccinations, or findings from the physical exam unless you consider them relevant to your work in the DI program.
- 8. Submit **copy of your medical health insurance** to DI Director by 6/30. Insurance must be in place throughout the DI program.
- 9. Obtain and submit your **original DPD Verification Statement** to the DI Director on the first day of orientation.
- 10. For degrees not included in transcripts sent to DICAS, obtain and submit an **official transcript from the school where you received your highest degree** (minimum is BS or BA) to the DI Director on the first day of orientation. Remember: This transcript must state that the degree HAS BEEN AWARDED. This is independent of any transcript sent to Hunter Admissions.
- 11. A photocopy of your membership card with AND, showing your member number.
- 12. Provide the DI Director with your Hunter email address and with a permanent email address.

While your DPD coursework has prepared you to begin your dietetic internship, it is critical that you begin your rotations with the right tools to ensure your success. It is also important to be aware of the most current questions and information in the field. The suggested texts below have been ordered to the Hunter College bookstore, and will be available during orientation week, however you may be able to obtain them less expensively elsewhere.

Required Text Books

See syllabus for the most reliable information.

- 1. Jean Inman Review course, see <u>Dietetics Seminar</u> you must bring proof of purchase even when purchasing used version from a private person
- 2. **Access required**: Pronsky ZM, Crowe JP. Food Medication Interactions, , 18th Edition. 2014. ISBN: 978-0971089662
- 3. Access required: Van Leeuwen AM, Poelhuis-Leth DJ, Bladh ML. Davis's Comprehensive Handbook of Laboratory and Diagnostic Tests with Nursing Implications. 5th Edition. FA Davis Company. ISBN: 0803636644, or equivalent, e.g. Wallach: *Handbook of Interpretation of diagnostic tests*. Current ed., Lippincott.
- 1. **Access required**: Nutrition Care Manual (On campus at Hunter College): http://proxy.wexler.hunter.cuny.edu/login?url=http://www.nutritioncaremanual.org/sso.cfm?c=hunterco
- 2. **Use required**: EAL, Cochrane Database of Systematic Reviews, U.S. Department of Health and Human Services, Agency for Healthcare Research and Quality, National Guideline Clearinghouse Websites

Suggested Text Books

Abott-Hess, M: <u>Review of Dietetics</u>, current ed., Hess&Hunt (Note: there are older editions. Those may not adequately reflect the current expectations for the RD exam.)

Nelms, Sucher, Lacey, Long Roth: *Nutrition Therapy and Pathophysiology*. current ed., Cengage Learning

This book provides a basic understanding of diseases and the related Medical Nutrition Therapy.

Escott-Stump S: *Nutrition and Diagnosis-Related Care*, Lippincott, Williams & Wilkins, current ed. *This book provides an overview of practical aspects. It is not suited to understand the disease process*.

Payne-Palacio J, Theis M: *Introduction to Foodservice*, Pearson/ Prentice Hall, current ed. *This is the go-to textbook for Foodservice and Management, though by far not the only resource*

Pronsky ZM, Elbe D, Ayoob K: Food – Medication Interactions, latest ed.

This book is a must-have for dietitians. You'll find it in many RD offices. It is currently out of print, and neither the author nor the publisher could be contacted recently. Efforts are underways to replace this unique resource.

Epocrates – app

This resource provides information on drugs and can somewhat replace the Pronsky-book. It takes more effort to find the food-drug and drug-nutrient interactions. The free version of the app is sufficient for RDs. Pharmacists often use the full version of the app.

Additional books will be on reserve in the Silberman building library.

Additional articles and materials will be included the Intern Seminar will be posted to Blackboard and/or handed out in class.

All Interns are required to subscribe to the NFS listserv.

The listserv is a good source of information for things going on at the college, lectures and other events, as well as potential employers later on. Click the link below and follow the instructions to add the NFS - L. (Note: if you are already subscribed, you do not have to do it again. Just keep updating your information.)

https://hunter.listserv.cuny.edu/Scripts/wa-hc.exe?SUBED1=NFS-L&A=1

Keep a copy of the DI "To Do" Check List. (See below.)

The purpose of this list is to help you stay on track for all that you have to do this year.

If you have not completed all the assignments, you will not be able to get a Verification Statement for the DI.

Internship Hours – What to Count Towards Required Time

Per ACEND's requirements, the *minimum* number of hours of supervised practice (internship) that are necessary for credentialing is 1200. The Hunter Dietetic Internship Program **requires 1280 hours** of supervised practice for completion of the program. All interns document their activities and hours completed in the Intern Log (see <u>Intern Assignments</u> document). Of the many things that interns do, only certain ones "count" towards the supervised practice requirement. The table below clarifies how to categorize your activities.

Count	Don't Count
Hours working at a site	DI Orientation
Breaks at sites, as part of the	Lunch or other meals at home, lunch
regular work week (30 min in a workday >6	break on site
hrs)	
Meetings at sites, both staff meetings and in-	DI Seminar (except as noted on
service meetings	syllabus)
Time spent writing modules / assignments / logs	
/ eportfolio (max. 75 hrs outside of rotation sites)	
Time at conferences (counts into the max. 75	Reading/writing e-mails or texts unless
hrs outside of rotation sites)	part of an assignment from preceptor
Activities on "road trips" with preceptor	Commuting time, Sleeping, socializing,
	etc. on road trips
Social media work for preceptor	Social media for yourself (except your
	e-portfolio)

Work done for preceptor away from the site	"Suggested" activities done for your
if it will be submitted to preceptor	own knowledge.
	Conversations with DI Director
Work done for the Open House	Partying at Graduation

2020 - 2021 DI "To Do" Check List

- Assignments for NUTR 700
- Assignments for NUTR 701
- Assignments for NUTR 702
- Assignments for NUTR 703 (Note ALL assignments for all 4 courses are listed in the Intern Assignments document for your school year.)

These assignments include the following:

- Projects for each rotation (see rotation descriptions)
- Service Improvement Project (not assigned to a specific rotation)
- Restaurant Review
- 2 Ethics papers
- 2 Topic Papers
- PDP draft with 20 year vision
- 4 Conference and webinar reports
 - o Clinical
 - o Food Service / Management
 - o Public Health
 - o Other
- WIC training (8 certificates, submit pdfs)
- CITI modules (2 certificates, submit pdfs)
- ServSafe or DOH Food Safety Training (submit pdf)
- Counseling (Step by Step, alternatively complete the Hunter NUTR 748 course)
- Evaluations for each rotation:
 - o your evaluation of the site,
 - o preceptor evaluations of you, mid-evaluation for all rotations exceeding 5 weeks, and endevaluation for each rotation
- Self-assessment of professionalism and goal setting
- Journals for all activities, including time spent on modules / assignments / logs / eportfolio, not completed at a site
- Competency checklist of competencies

Rotation	Journal / Log	DI Eval of Site	DI self-eval & goal setting	Preceptor Eval of DI
Community 1				
Community 2				

Clinical		
Food Service		
Management		
(potential extra)		

Welcome to Hunter, where all the women are strong, all the men are good-looking, and all the interns are above average.

-adapted from Garrison Keillor, in a Prairie Home Companion.

When preceptors agree to host interns from our program, many of them ask me to "send us the *very best* intern(s) you have this year." So ALL of you should be my best intern, and consider yourself a representative of Hunter when you are out in the world.

This not only can have a positive effect on your career, it can also open doors for the interns who will come after you. A preceptor who is pleased with the performance of the intern they have this year, will want to come back to us, and maybe even increase the number of interns she/he is willing to host each year.

Expectations of Dietetic Interns

When you enter the Dietetic Internship program, we expect that you will:

- 1. Be able to write and speak clear, coherent English so that others can understand you.
 - If you have problems with writing or limited experience writing English, help is available through the Hunter College Reading/Writing Center on line at http://rwc.hunter.cuny.edu/. Their website will lead you to the Center's student and faculty guides, current workshop schedule, on-line handout file, and directions for e-tutoring (tutoring over e-mail). The Center is located on the fourth floor of Thomas Hunter Hall. The phone number is (212) 650-3937. You may also get in touch with the Hunter College International English Language Institute (IELI) at http://www.hunter.cuny.edu/ieli/ or (212) 772-4292 or ieli@hunter.cuny.edu.
- 2. Have access to a computer on a regular basis, at least 5 days per week. Computers are available in the computer labs on floor "C" (otherwise perceived as the basement). During the COVID-19 emergency, you may qualify for a laptop loaned from Hunter College. Please refer to the Hunter College webpages.
- 3. **Maintain an e-mail account, check your e-mail** *daily*, and reply promptly to messages. All Hunter students are provided with an e-mail address. As communication with the DI Director may contain confidential information, all email will be sent to your Hunter email address unless you request otherwise. Providing an email address other than your Hunter email as your preferred email address means that you agree for all communication with the DI Director to be sent to this email address.
- 4. Possess basic computer skills, including MS Office, Publisher, Excel, End Note or equivalent, etc. and finding *appropriate* information on the internet.
- 5. You do not need to be on campus to gain access to journals. You can search the main databases (i.e. Medline, PubMed), from your home computer. Simply go to the library home page: http://library.hunter.cuny.edu/ From the list, click "Databases".
 - There you will find a listing of journal search engines. Click on the one you wish to use (PubMed for example). Then it will prompt you to insert your Hunter email ID and password. You can search for and get access to most of the journal articles for free.

- 6. All dietetic interns are expected to dress professionally. In general this is considered to be business attire, or as appropriate to the specific rotation's work setting. Hosiery or socks and closed shoes are required for clinical and food service rotations. Long hair must be clipped back securely, and protective hair covering (hat/hairnet) is generally required for food service management rotations. During the clinical rotations, a white lab coat is required. When attending a seminar or professional meeting representing the DI program, business attire is required for everyone.
- 7. When on duty in the rotation facilities, the student shall *follow the regulations for that facility*. Identification badges are to be worn at all times when on duty. These may either be the Hunter College ID or one supplied by the rotation facility. Your preceptor needs to provide you with the regulations to follow, and you need to write down where to find these, and what regulations / regulatory agency they are derived from. This record becomes part of your rotation portfolio.
- 8. Interns are expected to be polite and respectful to their preceptors and everyone at the rotation sites. Bear in mind that even the most ignorant person on earth could have one little clue to life that could be valuable to you. Pay attention. Keep your eyes and ears open for what you can learn from ANYONE. You should be respectful of everyone you meet. Our preceptors are a diverse group of people, just as our interns are. They may be significantly younger or older than you are, or different in some other way. You may also be working with someone who is not a Registered Dietitian. Never think that you know everything that there is to know, or that someone (like a clerk or kitchen worker) cannot teach you anything. If you have an issue with a preceptor, speak to her / him about it first, then the Clinical Nutrition Manager or site supervisor, and bring it to the attention of the DI Director. Early communication is usually best to resolve issues. Interns should strive to model professional behavior in all settings, even if others are not behaving in the way most conducive to that standard. *Avoid* the temptation to get involved in office politics at any of your rotation sites.
- 9. The "world" of each rotation setting is unique. Be respectful of the policies and norms of behavior in each work setting. (For example, the usual way to answer the office telephone, the locations where it is acceptable to eat or drink, lunch and break times, use of cell phones, etc.)
- 10. Interns should refrain from personal telephone conversations and/or texting while on duty at any rotation site. Assignments, including case descriptions beyond collection of the necessary data, should NOT be completed at the sites unless they are part of your work assignment there (which they mostly are or should be).
- 11. **Interns should avoid engaging in office politics and unprofessional discussions or gossip.** The nutritionist community in the tri-state area is very tight knit. So, to put it in the words of Thumper, the rabbit in Bambi (Disney movie) "If you can't say something nice, don't say 'noth'n at all."

Interns should accept any and all assignments from preceptors, provided such assignments are not illegal or dangerous. Bearing in mind that "scutt" activities (such as filing or making photocopies) performed by interns can free up more of the preceptor's time for more substantive discussions and teaching at a later point in the day. Offer to help anywhere that you can.

About "Clinical Judgment"

You may hear your preceptors speaking about *using clinical judgment*. This is sometimes a difficult concept for interns, who are used to looking up the "right" answer to every question. However, clinical judgment isn't something that you can just pick up from a book.

For example, you can study all about quantum mechanics and spectroscopy and eye/brain physiology, but unless you learned your colors, probably back in elementary school, you will still not understand what "green" means, or when to describe something as "light green" or "dark green" etc. The technical knowledge may be there, but the concept is not.

Likewise, you can think about cooking: read food magazines, watch the cooking channel, read food science textbooks, and still not be a good cook. Experience, trial and error, and finally an almost automatic sense of what *feels* right are important determinants distinguishing a competent cook following a recipe exactly, from an excellent cook who just does it, and can be creative and innovative with it.

Clinical judgment is *different from critical thinking*. Critical thinking looks at the big picture and how everything fits together, how this new piece of information attaches to what you already know, how changes in one part of a system impact other parts of the system, or the world. This is all an important part of being an educated person, but it is not clinical judgment.

Clinical judgment stems from a base of evidence-based technical knowledge, but adds multiple experiences of applying that knowledge in real life situations where random actions are also happening. Like doing a dance, or playing a sport, or some other physical skill, practice, a LOT of practice is essential to getting it. Once you "get it" even a little bit of it, the rest is all much easier; it's just more practice. You develop your clinical judgment by using your clinical judgment. It's not in a book. No one can just GIVE IT TO YOU any more than they could make you a great tennis player by having you read books about tennis.

You can learn from the examples set by your preceptors, but true cultivation of clinical judgment is up to you.

Thank you notes

Interns are encouraged to thank their preceptors for the opportunity to work with them.

Writing Thank-You Notes

Writing a thank-you note is a small but gracious way to repay kindness and to make sure that others feel appreciated. Moreover, your note of thanks provides tangible evidence of your appreciation. A thank-you note, especially one that is hand-written, will be appreciated, and long remembered, by those who have hosted you, helped you with a project, lent or given you materials, offered a sympathetic ear, or any other generous acts. The list of possibilities is boundless. For many people, receiving a note of appreciation usually pleases them far beyond the expectations of the note-writer. In fact, notes of thanks attain an almost trophy-like status, and are often saved and displayed. While you may not feel that you can rise to the heights of perfect prose, common courtesy and consideration for the feelings of others demand that you always take the time to thank those who have spent time, money, or effort on your behalf.

The notes you write demonstrate your thoughtfulness, good manners, and classiness. By demonstrating your thoughtfulness and attention to detail, the recipient's good opinion of you is reinforced. What's

more, you'll find that expressing your gratitude in writing comes with a surprising level of personal satisfaction.

Most people use decorated note cards, the kind you buy in boxed sets, for thank-you notes. Note paper, decorated or not, is also a good choice. Of course you'll want **to write these notes by hand**, using either blue or black ink. Experts advise using cursive writing, not printing, unless your handwriting is very illegible. Some experts also advise that you begin your note on the bottom half of the note card if you are using the folding variety. If you want to use the whole page to show your appreciation, go ahead.

Some tips for writing thank-you notes:

- Make it personal. Use the pronouns *I* and *you*, just as you would when carrying on a conversation. Make it clear by the letter contents that you wrote the letter only for the recipient. Avoid form letters.
- Be yourself. Your thank-you note should sound like you. It should be conversational and friendly, not stiff and formal. But don't go overboard. Choose your words and phrases carefully. You want your letter to be graceful and polished.
- Make it lively. Avoid stodgy cliches, such as "your patronage is appreciated" or "I wish to state". Instead, use livelier and more personal phrases such as "I was delighted by" or "I have been fortunate to" or "I want you to know."
- Use correct spelling and grammar. Use a dictionary if you're unsure about spelling.

From: The Art of Thank You – Crafting Notes of Gratitude by Connie Leas; MJF Books, New York, 2002

Health Insurance Portability and Accountability Act (HIPAA)

All interns should familiarize themselves with the HIPAA regulations (see below) and comply with these in all facilities

(Also known as the Kennedy-Kassebaum Bill, the Kassebaum-Kennedy Bill, K2, or Public Law 104-191.)

HIPAA (hip-uh) which stands for the Health Insurance Portability and Accountability Act of 1996, is a set of rules to be followed by doctors, hospitals, and other health care providers. HIPAA took effect on April 14, 2006 and has been amended since. HIPAA helps ensure that all medical records, medical billing, and patient accounts meet certain consistent standards with regards to documentation, handling and privacy. In addition, HIPAA requires that all patients be able to access their own medical records, correct errors or omissions, and be informed how personal information is shared or used. Other provisions involve notification of privacy procedures to the patient. HIPAA provisions have led to many cases of extensive overhauling of medical record and billing systems.

"Individually identifiable health information" is information, including demographic data, that relates to:

- the individual's past, present, or future physical or mental health or condition,
- the provision of health care to the individual, or
- the past, present, or future payment for the provision of health care to the individual, and that identifies the individual or for which there is a reasonable basis to believe can be used to identify the individual. Individually identifiable health information includes many common identifiers, such as

name, address, birth date, Social Security Number, or medical record number.

Also see: Centers for Medicare and Medicaid Services (CMS) http://www.hhs.gov/hipaa/for-professionals/index.html

Academy of Nutrition and Dietetics/Commission on Dietetic Registration Code of Ethics for the Profession of Dietetics and Process for Consideration of Ethics Issues

All interns must read and familiarize themselves with the Academy of Nutrition and Dietetics' Code of Ethics. (See below.)

http://www.eatrightpro.org/resources/career/code-of-ethics/what-is-the-code-of-ethics

Americans with Disabilities Act - What it means for Dietetic Interns

The Americans with Disabilities Act gives civil rights protections to individuals with disabilities similar to those provided to individuals on the basis of race, color, sex, national origin, age, and religion. It guarantees equal opportunity for individuals with disabilities in public accommodations, employment, transportation, state and local government services, and telecommunications.

Employment (and internship) discrimination is prohibited against "qualified individuals with disabilities." This includes applicants for employment, employees, and interns. An individual is considered to have a "disability" if s/he has a physical or mental impairment that substantially limits one or more major life activities, has a record of such an impairment, or is regarded as having such an impairment.

These must substantially limit major life activities such as seeing, hearing, speaking, walking, breathing, performing manual tasks, learning, caring for oneself, and working. An individual with epilepsy, paralysis, HIV infection, AIDS, a substantial hearing or visual impairment, mental retardation, or a specific learning disability is covered, but an individual with a minor, non-chronic condition of short duration, such as a sprain, broken limb, or the flu, generally would not be covered.

The second part of the definition protecting individuals with a record of a disability would cover, for example, a person who has recovered from cancer or mental illness.

The third part of the definition protects individuals who are regarded as having a substantially limiting impairment, even though they may not have such an impairment. For example, this provision would protect a qualified individual with a severe facial disfigurement from being denied employment because an employer feared the "negative reactions" of customers or co-workers.

A qualified individual with a disability is a person who meets legitimate skill, experience, education, or other requirements of an employment position that s/he holds or seeks, and who can perform the essential functions of the position with or without reasonable accommodation. Requiring the ability to perform "essential" functions assures that an individual with a disability will not be considered unqualified simply because of inability to perform marginal or incidental job functions.

Applicants to the internship who have a disability must meet all **the same qualifications** as those without a disability.

Reasonable accommodation is any modification or adjustment to a job or the work environment that will enable a qualified applicant or employee with a disability to participate in the application process

or to perform essential job functions. Reasonable accommodation also includes adjustments to assure that a qualified individual with a disability has rights and privileges in employment equal to those of employees without disabilities.

Employers (educators, preceptors) are <u>not required to lower quality or quantity</u> <u>standards as an accommodation</u>; nor are they obligated to provide personal use items such as glasses or hearing aids.

An employer is only required to accommodate a "known" disability of a qualified applicant or employee. If the individual does not request an accommodation, the employer is not obligated to provide one except where an individual's known disability impairs his/her ability to know of, or effectively communicate a need for, an accommodation that is obvious to the employer. If a person with a disability requests, but cannot suggest, an appropriate accommodation, the employer and the individual should work together to identify one.

The individual with a disability requiring the accommodation must be otherwise qualified, and the disability must be known to the employer. In addition, an employer is not required to make an accommodation if it would impose an "undue hardship" on the operation of the employer's business. "Undue hardship" is defined as an "action requiring significant difficulty or expense" when considered in light of a number of factors. These factors include the nature and cost of the accommodation in relation to the size, resources, nature, and structure of the employer's operation.

An employer is not required to reallocate essential functions of a job as a reasonable accommodation.

Interns who need accommodation of a disability must inform the DI Director of their disability, and provide medical documentation of this, prior to beginning the internship, along with their request for "reasonable accommodation" that, if given, will allow them to successfully complete all internship requirements.

Adapted from: ADA Questions and Answers, U.S. Dept of Justice. http://www.ada.gov/pubs/ada.htm

Who's Who? Meet the NFS Faculty From http://hunternutrition.org/faculty/

Khursheed Navder, PhD, RD, Professor and Chair, Nutrition Program, Director, School of Urban Public Health, Hunter College, Dr. Navder is a consummate nutritional professional who has made numerous contributions in a career that spans over a quarter century as a professor at Hunter College. She joined Hunter in 1988.

Dr. Navder is the Director of the accredited didactic program (DP) in Nutrition and Dietetics at Hunter College and has been serving in this capacity for over 15 years. She has served as the Director of the Nutrition program where she oversaw the BS, dual BS-MS, MS, MPH and Dietetic Internship Programs. The MS Nutrition Program that she created and directs is a unique, dynamic graduate program that is the *first* within CUNY, and is one of only eight programs in the country, to offer didactic dietetics education at the graduate level and provides evidence of her ability to think creatively and futuristically.

She is credited for creating unique pathways that make it less onerous for inner-city students to pursue a full time, day program. Through the cohort model of structured, sequential learning she has been successful at creating a stimulating and intellectually challenging program that promotes a sense of

community with near perfect graduation rates in her undergraduate and graduate tracks. She is also the advisor to the Kappa Omicron Nu Honor Society for Nutrition students and has created a vibrant Nutrition Club.

Dr. Navder's research area has involved studying the effects of various food components on biochemical and metabolic regulations of lipid and alcohol metabolism. She has also looked at ethnic differences in fat distribution patterns in children and neonates, and has examined the effect of maternal diet and obesity on fetal growth and offspring adiposity. She encourages active student involvement on research projects and has built a strong research foundation for students she mentors.

Dr. Navder has been a recipient of the national Outstanding Dietetic Educator Award from the Academy of Nutrition and Dietetics. She has served as the Chair of the Nutrition and Dietetic Educators and Preceptors, a Dietetic Practice Group of the Academy and is currently serving as a Commissioner with the Commission on Dietetic Registration (2014-17).

Charles Platkin, PhD, JD, MPH is a Distinguished Lecturer at Hunter College in New York City and the Director of the New York City Food Policy Center at Hunter College. Additionally, Dr. Platkin is a nutrition and public health advocates, whose syndicated health, nutrition and fitness column, the Diet Detective appears in more than 100 daily newspapers and media outlets. He is also the founder of DietDetective.com, which offers more than 500 articles and interviews on nutrition, food, and fitness. Additionally, Platkin, was also the founder of Integrated Wellness Solutions (IWS). IWS worked to develop corporate wellness initiatives including sophisticated online health tools, algorithm based diet and fitness programs, as well as print related content to market health behavior change. IWS also worked with pharmaceutical companies (including Roche and Pfizer) creating digital strategies and tools to assist with patient behavior change. These programs included the first ever Registered Dietitian nutritional counseling via email program with more than 100,000 patients.

Dr. Platkin was the president and founder of Marinex, a forerunner in health consulting and media relations. Additionally, he was the General Counsel and Vice-President of News Communications, Inc., a publicly-traded newspaper and magazine company based in Manhattan that published The Hill in Washington, and Dan's Papers in the Hamptons, among others.

Dr. Platkin is the author of seven books. His first book, "Breaking the Pattern" was a bestseller in hardcover; it has been used by addiction clinics to assist patients with resolving drug and alcohol-related issues and more than 20 universities around the country as a text to teach behavioral change techniques to nutrition and dietetic counseling interns. His latest books are The Diet Detective's Count Down (Simon and Schuster, 2007), The Diet Detective's Calorie Bargain Bible (Simon and Schuster, 2008), The Diet Detective's Diet Starter Kit (Diversion, 2011), and The Diet Detective's All American Diet (Rodale, 2012).

Dr. Platkin is also the founder of The Health Lab (www.thehealthlab.com). The Health Lab collaborates with innovators and entrepreneurs to create sustainable, commercially viable businesses that solve health-related problems. The goal is to fully support innovators who tackle an exceptional, untapped opportunity related to health and wellness.

May May Leung, PhD, RD is an Associate Professor of Nutrition at the Hunter College School of Urban Public Health. Her research expertise includes the development and evaluation of innovative health communication and community-based interventions to prevent childhood obesity. She also uses community-based participatory research methods, such as photovoice, to engage and empower youth

residing in vulnerable communities. May May's research projects have led to partnerships with various community-based organizations in New York City, such as the Children's Aid Society and New York Cares. In addition, she focuses on the translation and dissemination of evidence-based interventions and policies to reduce the risk of chronic diseases with the goal of enhancing the public health impact of initiatives. May May's work extends internationally as she has worked with the World Health Organization, Shanghai Centers for Disease Control and Prevention and Tsinghua University in Beijing, China. She completed her doctoral degree in Public Health Nutrition at the University of North Carolina's Gillings School of Global Public Health (UNC). She earned her BA in Psychology from the University of Michigan-Ann Arbor and her MS in Nutritional Sciences at the University of Massachusetts-Amherst. Prior to her time at UNC, May May was an adjunct faculty member and project manager at the University of Pennsylvania's School of Nursing.

Ming-Chin Yeh, PhD is an Associate Professor of Nutrition at Hunter College, City University of New York. His research involves developing innovative intervention strategies to promote a healthy lifestyle such as increasing fruit and vegetable consumption and physical activity for health promotion and disease prevention. Other research interests focus on obesity and diabetes prevention and management in multi-ethnic populations. Some of his recent projects include a NIH R34 translational study examining lifestyle intervention for diabetes prevention among Chinese immigrants; collaborating in cutting-edge behavioral research studies targeting approaches to prevent stroke recurrence in veterans; examining the relationship between parenting style/home environment and childhood obesity; qualitative research in nutrition such as understanding barriers to fruit and vegetable consumption; assessing the role of gut microbiota in health promotion in vegan diets. Currently Dr. Yeh is a Co-Investigator on two VA-funded randomized controlled trials testing the effectiveness of a comprehensive personalized behavioral intervention that aim to improve foot self-care, foot selfmonitoring, and modifiable risks (e.g. A1c, BP and LDL) in diabetic patients. Dr. Yeh teaches graduatelevel nutrition research course as well as undergraduate-level courses in community nutrition and institutional management. Dr. Yeh received his PhD in Public Health Nutrition at the University of North Carolina- Chapel Hill, a MEd at Teachers College, Columbia University, a MS at New York University, a BS at Taipei Medical College, Taiwan, and a post-doc training at the Yale University Prevention Research Center.

Steven Trasino, PhD, MS completed his postdoctoral studies at Weill Cornell Medical College, where he studied the role of vitamin A in the pathophysiology and treatment of obesity, diabetes, and other metabolic disorders, as part of a five-year National Institutes of Health training grant in molecular pharmacology. During his training, he demonstrated that states of obesity lead to impaired utilization of dietary vitamin A, and a sub-clinical vitamin A deficiency undetectable by standard blood tests, a state coined "silent" vitamin A deficiency. In examining the effects of pro-vitamin A carotenoids and vitamin A on metabolic pathways involved in obesity and obesity-related cancers, Dr. Trasino has revealed a mechanism of how obesity-driven hormones and lipid metabolites act to disrupt vitamin A metabolism in tumor cells. These findings may have overarching consequences on how vitamin A requirements are determined and assessed in obese adults and children. His research also demonstrated that dietary and synthetic vitamin A analogues possess potent anti-diabetic properties, with the potential to also mitigate fatty liver disease and diabetic kidney disease. As a new faculty member in the Nutrition Program at Hunter College, Dr. Trasino will continue to pursue his research in the effects of obesity on the utilization and metabolism of vitamin A and other micronutrients.

Victoria Fischer, PhD, MS, RDN, CDN started her career as a Nutrition teacher in the vocational education system in Germany, a career path that included an apprenticeship as chef. After moving to

the US she earned an MS in Clinical Nutrition at the New York Institute of Technology, where she also completed her DI. While working as Clinical Dietitian at John T. Mather Memorial Hospital in Port Jefferson, NY, she realized the urgent need for a liaison between researchers, dietitians and physicians; a non-physician medical nutrition professional who could translate nutrition research from bench to bedside. In order to acquire the skills needed for this task, she obtained a PhD in Molecular and Cellular Pharmacology.

Dr. Fischer subsequently took on a dual role of teaching nutrition courses and pursuing nutrition research; she has been a Dietetic Internship Director since 2015, first at Queens College, and now at Hunter College, with the goal of helping students integrate research results into nutrition care practice in this rapidly evolving field. Dr. Fischer is currently working with the New York Obesity Nutrition Research Center on a project on adipocytes and metabolic changes associated with obesity, and is building her own research line, investigating the role of folate in obesity.

Now that you know the faculty, let's talk about ...



 $https://ga-core.s3.amazonaws.com/production/uploads/program/default_image/3031/The-Nuts-And-Bolts-Of-Networking.jpg\\$

NETWORKING

We have all heard about networking, and how much having a great network of people around you can be a great boost to your career. If you already have a collection of business cards and contact information, that is a good start. Who you know can be important, but perhaps even MORE important is who knows YOU. The Dietetic Internship is a great way to let other people know who you are and what you can do. A good number of recent graduates have been hired by one of the places where they

did a DI rotation, or at the recommendation of one of their preceptors. The community of Registered Dietitian/Nutritionists is small. Your preceptor might know just the person you need to meet to land a great position.

Another good place to network is at professional meetings and conferences. Don't just stick with the people you know. Ask questions of the speakers, or organizers, or wait staff. People usually like to talk about what they do, or like, or even what they don't like.

So – SCHMOOZE!!

Getting to know . . .



THE ACADEMY OF NUTRITION AND DIETETICS

Founded in 1917 as the American Dietetic Association, the organization changed its name to the Academy of Nutrition and Dietetics in 2012. The over 72,000 members in the US and abroad help shape the food choices and impact the nutritional status of the public. The membership includes dietitians, dietetic technicians, students, and others holding baccalaureate and advanced degrees in nutrition and dietetics.

How does AND benefit its members? AND provides resources for member career development through the annual Food and Nutrition Conference and Exposition (FNCE), FNCE is the Academy's premier educational and networking event, which is a showcase for the latest products, services, and technology from more than 350 leading food and nutrition organizations. AND members can build skills and stay current in their specialty area through dietetic practice groups (DPGs), and Member Interest Groups (MIGs) which offer networking contacts, practice-related publications, scholarships, and continuing professional education workshops.

Annual Food & Nutrition Conference & Exhibition

2020 – ONLINE



Interns are strongly encouraged to attend!

Groups

Dietetic Practice Groups are professional-interest groups, made up of Academy of Nutrition and Dietetics members, who wish to connect with other members within their areas of interest and/or practice. These "organizations within an organization" help members to find their special niche in a large profession.

http://www.eatright.org/HealthProfessionals/content.aspx?id=11236

There several Member Interest Groups (MIGs) comprised of AND members who exchange information related to common interests.

http://www.eatright.org/HealthProfessionals/content.aspx?id=11244

AND members select an affiliate (state) dietetic association. Members who live in New York City are also encouraged to join the Greater New York Dietetic Association (GNYDA).

http://www.eatrightny.org/

http://www.gnyda.org/

Journal/ Publications

The Journal of The Academy of Nutrition and Dietetics http://www.andjrnl.org/ and the Food and Nutrition Magazine www.FoodandNutrition.org supply members with current food and nutrition research and practice information, as well as Academy news. Position and Practice papers on a variety of topics are available at: http://www.eatright.org/positions/

Stress Management Resources

The many and varied demands of the dietetic internship can cause interns to feel stressed. Managing the daily stress level is ultimately up to each individual, but there are many resources available to help with this.



Symptoms of Stress - neck pain - headache - lower back pain - fast pulse - sweating - sleeplessness - poor concentration - dryness of throat & mouth - weakness

Balancing the demands of school and personal life can be challenging; The Hunter College Personal Counseling Services is available to help students handle this stress and pressure successfully and constructively. At times, just talking can make a difference; while other times, more intervention is needed. **The Office of Personal Counseling Services** strives to help students manage the demands of life through confidential and individualized personal counseling services. Licensed counselors are available to assist students in overcoming personal, academic, and/or crisis situations that could negatively impact their progress and success at Hunter College. Walk-in hours are Monday – Friday, 9:00 am – 5:00 pm in Room 1123 East Building. For further office hours and or for appointments, please visit 1123 East Building or call (212) 772-4931.

How to Reduce Stress

Many stresses can be changed, eliminated, or minimized.

Here are some things you can do to reduce your level of stress: Become aware of your own reactions to stress.

- Reinforce positive self-statements.
- Focus on your good qualities and accomplishments.
- Avoid unnecessary competition.
- Develop assertive behaviors.
- Recognize and accept your limits. Remember that everyone is unique and different.
- Exercise regularly.
- Eat a balanced diet daily.
- Talk with friends or someone you can trust about your worries/problems.
- Learn to use your time wisely:
- Evaluate how you are budgeting your time.
- Plan ahead and avoid procrastination.
- Make a weekly schedule and try to follow it.
- Set realistic goals.
- Set priorities.
- Practice relaxation techniques. For example, whenever you feel tense, slowly breathe in and out for several minutes.

Stress Management Resources On-line

http://health.discovery.com/centers/stress/index/stressindex.html

http://www.nlm.nih.gov/medlineplus/stress.html

http://www.mayoclinic.com/health/meditation/MM00623

http://blogs.yogajournal.com/audio/savasana.mp3 http://www.youtube.com/watch?feature=player_embedded&v=zsCVqFr6j1g

http://www.mindful.org/in-body-and-mind/coping-with-difficulty/biegel-pak

http://animal.discovery.com/tv-shows/too-cute/games-more/kitten-cam.htm

http://animal.discovery.com/tv-shows/too-cute-kittens

http://animal.discovery.com/tv-shows/too-cute/videos/slow-motion-puppies.htm



Just Keep Swimming!

http://www.youtube.com/watch?feature=player_embedded&v=4WVoC_CJbow

WWW Resources for Nutrition & Health



American Public Health Association has many useful and interesting articles and links posted. http://www.apha.org/

CDC covers epidemiological data through WONDER and NCHS; advises travelers on health precautions; lists job opportunities; publishes condition based health information; and lists distance learning programs offered through the Public Health Training Network (PHTN). www.cdc.gov

Environmental Protection Agency (EPA) produces environmental information on a wide range of topics and links to other related organizations. www.epa.gov

FedWorld is a gateway to over 100 federal government Internet sites. http://fedworld.ntis.gov

Food and Drug Administration (FDA) provides professional and public information on drugs, food-borne illnesses, new devices, and links to related pages. www.fda.gov





National Health Information Clearinghouse of the Office of Disease Prevention Health Promotion, DHHS offers information on ODPHP clearinghouses, publications (including Healthy People 2010), and proceedings for the Partnerships for Networked Consumer Health Information Conferences. http://www.health.gov/nhic/

US Dept Health & Human Services home page. http://www.hhs.gov/

National Institutes of Health (NIH) links to all its constituent institutes which provide health education materials on diverse topics, including AIDS, aging, child health, communication disorders, cancer, genetics, and others. www.nih.gov

- National Center for Alternative and Complementary Medicine http://nccam.nih.gov/
- National Institute of Diabetes and Digestive and
- Kidney Diseases http://www2.niddk.nih.gov/
- Health Resources and Services Administration http://www.hrsa.gov/
- National Heart Lung and Blood Institute http://www.nhlbi.nih.gov/
- Maternal and Child Health Bureau http://www.mchb.hrsa.gov/
- NIH Office of Rare Diseases http://rarediseases.info.nih.gov/default.aspx
- Weight Control Information Network http://win.niddk.nih.gov/index.htm
- Women's Health Initiative http://www.nhlbi.nih.gov/whi/

NIH Office of Dietary Supplements
 http://dietarysupplementdatabase.usda.nih.gov/index.html

National Library of Medicine (NLM) provides free access to MEDLINE using Internet Grateful Med, full text practice guideline documents, health services research resources, and environmental-toxicology information resources. www.nlm.nih.gov

New York Online Access to Health disseminates a wealth of topical health information, links to medical databases and Internet resources, and statistical data for NY in English and Spanish. https://a858-ihss.nyc.gov/ihss1/en_US/IHSS_homePage.do

PubMed for Medline searches of journals in the National Library of Medicine. http://www.ncbi.nlm.nih.gov/PubMed/

US Dept. Agriculture (USDA) home page contains important nutrition, child, and family information. www.usda.gov

USDA Agricultural Research Service includes food composition databases. http://www.ars.usda.gov/Aboutus/docs.htm?docid=6300

International Food Composition Tables Directory http://www.fao.org/infoods/infoods/tables-and-databases/en/

American Medical Association provides articles from current issues of JAMA and other information. www.ama-assn.org

www.RD411.com provides resources and information by RDs for RDs on a variety of topics.

Cornell Cooperative Extension http://www.cce.cornell.edu/Pages/Default.aspx

Just Food, Community Supported Agriculture (CSA) in NYC www.justfood.org/csa/

The American Botanical Council (ABC) – promotes science based use of herbs. They publish Herbalgram newsletter. There is also a link to an English Language version of some of the German Commission E Monographs.

http://abc.herbalgram.org

Career Opportunities in Dietetics and Nutrition for Graduates of the Dietetic Internship Program

Upon completion of the DI, a student is qualified to write the Registered Examination for Dietitians. The successful examinee is recognized as a Registered Dietitian. Beyond the RD – More Credentials to Consider

New York State – Certified Dietitian / Nutritionist (CDN http://www.op.nysed.gov/prof/diet/ Certified Diabetes Educator – CDE http://www.ncbde.org/ Certified Nutrition Support Clinician – CNSC http://www.nutritioncare.org/Continuing Education/Certification/ https://www.nutritioncare.org/nbnsc/

AND Specialty Certifications

http://cdrnet.org/certifications/board-certified-specialist
Board Certified Specialist in Gerontological Nutrition (CSG)
Board Certified Specialist in Sports Dietetics (CSSD)
Board Certified Specialist in Pediatric Nutrition (CSP)
Board Certified Specialist in Renal Nutrition (CSR)
Board Certified Specialist in Oncology Nutrition (CSO)
Certificate of Training in Adult Weight Management
Certificate of Training in Childhood and Adolescent Weight Management
(and the list keeps growing)

Finding a Nutrition Job... ONLINE

HELPFUL JOB SEARCH URLS FOR NUTRITION PROFESSIONALS INCLUDE:

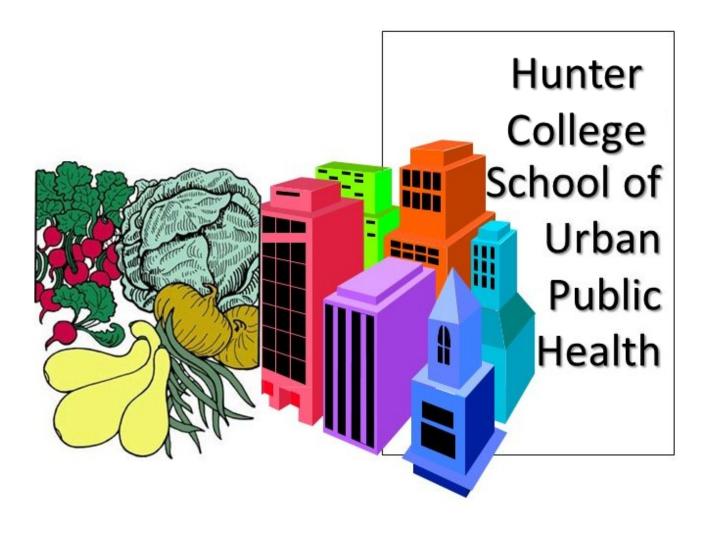
http://www.sodexo.com/en/careers/work-for-sodexo.aspx www.call24online.com

www.healthcareerweb.com www.nationjob.com/medical www.aramark.com

www.chronicle.com/jobs

www.monster.com www.nutritionjobs.com www.careersinfood.com www.idealist.org

The NY RD job group: https://groups.google.com/forum/#!forum/nyrdjobs



Introduction to the Dietetic Internship Program

The dietetic internship (DI) is a supervised practice program that enables graduates to establish eligibility to write the registration examination for dietitians and to apply for active membership in the Academy of Nutrition and Dietetics (AND). The DI provides a minimum of 1,200 hours of supervised practice experience to meet the competencies for entry-level dietitians and the standards of education set forth by the Accreditation Council for Education in Nutrition and Dietetics (ACEND), the accrediting arm of AND. Eligibility for acceptance into the DI includes completion of a baccalaureate degree and an AND-approved Didactic Program in Dietetics (DPD). Additional information about the Academy may be obtained from http://www.eatright.org

Accreditation Statement

The Dietetic Internship in the program in Nutrition and Food Science at the CUNY School of Urban Public Health at Hunter College is currently granted accreditation by the Accreditation Council for Education in Nutrition and Dietetics (ACEND) of the Academy of Nutrition and Dietetics (AND), 216 W. Jackson Blvd., Chicago, IL 60606-6995, (312)-899-5400.

Dietetic Internship Program Mission Statement

The mission of the Dietetic Internship (DI) Program is to provide students with a rigorous, high quality educational and supervised practice experience, which will prepare them as competent and effective dietetic practitioners with a focus in urban public health and community nutrition.

The DI Program provides interdisciplinary practicum and didactic experiences that will prepare dietetic interns to attain entry-level competencies in nutrition therapy, food service systems management, community nutrition, and public health nutrition. Dietetic interns will develop ethical values consistent with professional health care and abide by codes of practice while practicing within diverse multiethnic urban communities.

This mission is further encapsulated in our values statement, which is:

We value: Diversity

Life-long learning

An interdisciplinary approach to healthcare

Socially and ecologically sustainable food systems

The Goals of the DI Program are to:

1. The program will prepare interns to be competent entry-level dietitians, with a specialty in community and public health nutrition.

Objectives:

- At least 80% of interns complete program requirements within 13.5 months.
- ➤ Of graduates who seek employment, 80% are employed in nutrition and dietetics or related fields within 12 months of graduation.
- A minimum of 80% of program graduates will indicate that they are satisfied that the Dietetic Internship prepared them for employment.
- ➤ 90% of Dietetic Interns will achieve an overall intern performance rating of good to very good from preceptors for all entry-level competencies.
- > 90% of employers will indicate that program graduates are well-prepared for positions in entry-level dietetics.
- > 80% of program graduates take the CDR credentialing exam for dietitian nutritionists within 12 months of program completion.
- The program's one-year pass rate (graduates who pass the registration exam within one year of first attempt) on the CDR credentialing exam for dietitian nutritionists is at least 80%.
- 2. Program graduates will be prepared to actively address the changing health needs of society, and to address the unique needs of metropolitan areas such as New York City.

Objectives:

- A minimum of 80% of program graduates will indicate that they received good or excellent preparation in community/public health nutrition.
- > 90% of Dietetic Interns and graduates will become involved in professional organizations, such as the Academy of Nutrition and Dietetics, Dietetic Practice Groups, local chapters, and/or the American Public Health Association.

Professional Code of Ethics

Policy

Interns will adhere to the Academy of Nutrition and Dietetics Professional Code of Ethics.

Procedures:

Interns will become familiar with the Professional Code of Ethics distributed and discussed in Orientation.

Interns will discuss ethical issues in classes and with preceptors in order to understand their application to each specific setting.

Interns will especially be careful about patient confidentiality (see: Health Insurance Portability and Accountability Act (HIPAA)). No patient names or defining initials or other defining information shall be used in class assignments or case studies. Discussions about patients will be limited to closed meetings and classrooms without visitors.

Confidential/Privileged Information Guidelines for Dietetic Interns

Policy:

It is the policy of the program in Nutrition and Food Science, the School of Urban Public Health (and all of the internship sites) to use and maintain all sensitive, privileged or restricted information in a strictly confidential manner. Confidential/privileged information includes, but is not limited to, sensitive and/or proprietary information concerning general departmental business or administration, student information, patient medical information, employee information or any other restricted information, data or material in any form.

Procedure:

All dietetic interns shall comply with the provisions of this policy and are prohibited at any time during or after their participation in the Dietetic Internship Program from inappropriately accessing, using in any way, revealing or otherwise disclosing either directly or indirectly sensitive, privileged or restricted information, data or material of a confidential nature as defined in the policy statement above.

Dietetic interns may access, use, maintain, reveal or otherwise disclose confidential/privileged information only in the performance of their duties and responsibilities, for legitimate business related to the school district, hospital, or community setting and with prior appropriate management approval. Avoid discussions of this nature in public areas such as cafeterias, corridors, elevators, etc., where your conversation may be overheard. Use discretion in handling written communications concerning patients / clients information.

It is the responsibility of each dietetic intern to strictly adhere to this policy. Interns violating this policy are subject to corrective action, up to and including immediate dismissal.

A dietetic intern who knows or becomes aware of a violation of this policy is obligated to make immediate full disclosure to the internship director of knowledge of any deliberate or inadvertent breach of confidentiality by himself or herself or any employee of the facility.

Note: It is the responsibility of all preceptors to inform their dietetic interns regarding the use of confidential or privileged information.

Statement of Non-Discrimination

Equal Opportunity in Selection of Dietetic Interns

Policy:

The Dietetic Internship supports the policy of equal opportunity and Affirmative Action as set forth by Hunter College and the Board of Trustees of the City University of New York. The Department of Nutrition and Food Science of The CUNY School of Urban Public Health will fill dietetic intern positions with qualified individuals, without regard to race, color, national or ethnic origin, religion, age, sex, sexual orientation, gender identity or expression, marital status, disability, genetic predisposition or carrier status pregnancy, childbirth or related conditions, alienage, citizenship, military or veteran status, or status as victim of domestic violence.

Procedure:

Hunter College is an Equal Opportunity and Affirmative Action Institution. The College does not discriminate on the basis of race, color, national or ethnic origin, religion, age, sex, sexual orientation, gender identity, marital status, disability, genetic predisposition or carrier status, alienage, citizenship, military or veteran status, or status as victim of domestic violence in its student admissions, employment, access to programs and administration of educational policies.

Any student who is discriminated against on the basis of any of these attributes will be afforded due process in accordance with Section 15.3 of the Student Disciplinary procedures.

Information regarding ethnicity and sex is voluntarily provided by students only for purposes of statistical reporting.

No intern will be denied entrance into the DI based on race, color, national or ethnic origin, religion, age, sex, sexual orientation, gender identity, marital status, disability, genetic predisposition or carrier status, alienage, citizenship, military or veteran status, or status as victim of domestic violence.

Admission Criteria & Selection Process

Students must meet the following criteria to be admitted to the Hunter College Dietetic Internship.

- Verification of completion of AND Didactic Program in Dietetics requirements
- Completion of an application in the DICAS and the D&D Digital matching systems

All completed applications are read, reviewed and the highest rated applicants are then ranked for matching.

Factors that will determine the ranking of students include:

- 1. Quality of the personal statement
- 2. GPA general and DPD and science courses
- 3. Recommendations
- 4. Employment / Volunteer Experience
- 6. Honors, awards, activities
- 7. Interview or meeting during an Open House event

Completed applications submitted to DICAS and D&D Digital by the application deadline, and demonstrating compliance with all application requirements, will be reviewed by the internship selection committee.

Applicants who meet admissions requirements will be chosen for computer matching, and ranked according to the criteria above.

Interns will be notified of their match to the DI via the D&D Digital website.

Matched interns must contact the DI Director to accept their placements by the deadline on Appointment Day. Failure to do so may result in the loss of placement.

Distance Dietetic Internship Option

Policy:

The Hunter College Dietetic Internship offers a distance learning option.

This track is especially intended to include non-traditional interns who might find it difficult to participate in a conventional dietetic internship, but who never-the-less show potential as Registered Dietitians.

Procedure:

Distance interns must live within a two-hour commuting radius of the Hunter College Campus. This is essential because, along with other interns, the distance interns will attend orientation and the weekly intern seminar, as well as participate in various activities on campus.

Distance interns must be able to locate supervised practice sites equivalent to those currently utilized in the program, including Medical Nutrition Therapy (in-patient care), Food Service Management, and Community/ Public Health Nutrition. Curriculum and evaluation materials will be provided by the internship.

Supervised practice sites

Supervised practice sites must be reviewed by the Dietetic Internship Director prior to starting the internship. All sites will be required to sign an affiliation agreement with Hunter College prior to accepting interns for supervised practice.

Application / matching will be via the DICAS and D&D Digital computer match process with a separate match number.

Wait List for Alternates

Applicants who are selected for the match list, but are not ranked highly enough to match to the program, and who have not matched to any other programs, shall comprise the Wait List for Alternates, and remain so in the order in which they were ranked. In the event of an intern being unable to accept a placement, or dropping out early in the program (before the end of September), an alternate from the wait list will be contacted and offered the vacated position. Should the first alternate decline the position, the next ranked person will be contacted and so on until the position is filled.

Maintenance of Dietetic Intern Records

Policy:

Dietetic Intern records, including transcripts and DPD Verification Statements for admission, rotation schedules and DI Verification Statements at completion will be kept indefinitely.

Procedure:

A file will be created for each dietetic intern at the time at which they accept a match into the internship. Application materials previously received from each intern will be reviewed and placed into their respective files. Materials will specifically be inspected for presence of all

academic transcripts with degrees conferred as appropriate, and DPD statements with correct information. If complete information has not yet been received, incoming interns will be contacted and requested to provide this. Interns will not be allowed to begin rotations until they have provided all the required documents to the DI Director.

This procedure will be communicated to prospective interns in the program's application materials, and to incoming dietetic interns in the introductory materials sent to them prior to their arrival at the internship. It will be reiterated in the Dietetic Intern Handbook they receive on the first day of orientation.

The following documents will be retained on file for all Dietetic Interns

- DPD Verification Statement
- Official Transcript(s) with degree(s) conferred
- Application materials and contact information
- Insurance information
- Health verification and documentation
- Rotation schedules
- Evaluations
- DI Verification Statements

Liability & Medical Coverage for Dietetic Interns

Policy:

All dietetic interns are required to obtain professional liability insurance and medical insurance prior to starting the Dietetic Internship Program.

Procedure:

Dietetic interns are responsible for securing their own professional liability insurance and medical insurance for coverage during the course of the Dietetic Internship Program, even though most sites are covered by their affiliation agreements with CUNY.

All dietetic interns will provide proof of professional liability insurance and medical insurance coverage prior to the start of the Dietetic Internship Program.

Professional liability insurance can be obtained through Proliability/Mercer Consumer, for which AND members can use the organization's discount. This is only option, and there are many others. This example should not be understood as an endorsement. It is required that each dietetic intern has a policy that covers a minimum of \$ 1 million (\$1,000,000) each incident/occurrence and \$ 3 million (\$3,000,000) annual aggregate.

If a dietetic intern is injured or becomes ill while on duty, he/she will be treated at the nearest emergency care center at the intern's expense.

Dietetic interns are responsible for their own safety in travel to and from assigned rotations during the course of the Dietetic Internship Program.

Confidentiality of Dietetic Intern Records

Policy Statement:

Board of Trustees guidelines and the Federal Education Rights and Privacy Act (FERPA) of 1974 permit only specific information concerning current and former students to be made available to those parties who have a legitimate interest in the information.

No information from the dietetic intern's personnel record, other than name, job title and an inclusive date of study is to be released without written consent of the intern or a court order. The personnel record may be examined only by the intern and by faculty/preceptors of the Dietetic Internship who are or could become responsible for supervision of the intern.

Dietetic intern records that are protected include all reports of disciplinary action (including records of oral and written warnings), all performance evaluations and supporting documentation, and attendance and employee health records.

Access to Confidential Records Procedure

By filing a letter with the Nutrition Program an intern or former intern may request that any or all of the above information not be released without the intern's prior written consent. This letter may be completed, withdrawn or modified at any time.

Interns may have access to their records by submitting a request in writing to the DI Director. The Director will inform the interns when and where records may be inspected. Faculty/preceptors are permitted to review the personnel records of their dietetic interns.

Note: It is the responsibility of all preceptors to inform their dietetic interns of this policy and to adhere to it. It is the responsibility of the Dietetic Internship Director to administer this policy.

Student Photo Identification

Policy:

An initial Photo ID will be issued to all enrolled students free of charge. The student photo I.D. will allow entrance and use of the college library and other facilities. All students are required to show their Hunter College Photo ID at all times when entering the college and transacting college business. Although Hunter College maintains an open school policy, students entering the campus are required to present their current ID to gain access. A replacement ID will be available at a nominal fee. Appropriate identification will be required before issuing a student I.D.

Procedure:

Students obtain their ID card, the Hunter OneCard, in the beginning of the semester in the West Building Lobby entrance of the building at 68th Street, or in the Hunter West 203 Lobby at other times in the semester. Regular hours are Monday through Friday 9 am to 5 pm (excluding holidays). All students must have their current semester bursar receipt in addition to another form of photo identification.

Newly admitted students receive their first I.D. free of charge during their first semester.

See http://www.hunter.cuny.edu/it/it-services/onecard for more information.

Drug Testing and Criminal Background Checks

Policy:

Dietetic Interns comply with the drug testing and/or criminal background checks required by any of the rotation sites. Any associated cost is the intern's responsibility if not covered by the rotation site.

Procedure:

Upon request, dietetic interns provide any required information and/or test results, also including but not limited to fingerprinting, blood or urine specimens.

Preceptor and Rotation Site Selection

Policy:

Appropriate rotation sites and qualified preceptors are recruited and retained.

Procedure:

Utilizing the ACEND Accreditation Standards for Internship Programs in Nutrition & Dietetics and the Core Competencies for the RD, along with input from interns and program alumni as guidelines, preceptor recruitment and retention is continuous and ongoing.

Criteria and Process Used to Select Preceptors

Criteria:

- 1. Sites must have an ongoing nutrition program or activities with a specific plan of activities for the intern(s) they plan to host.
- 2. Preceptors must hold a current RD credential with at least 1 year of experience for clinical rotations. For community and foodservice rotations, RD credential is desirable but not required. Preceptors must have a degree or certification in a dietetics related field with 1 year of experience or equivalent work experience without degree or certification.
- 3. Prospective preceptors must have a good reputation within their field of expertise as evidenced by past performance or verification from supervisor/manager/director/coworkers.
- 4. Prospective preceptors must demonstrate the desire to take on the extra responsibility of interns.
- 5. Prospective preceptors must demonstrate excellent communication skills orally and in writing and collaborate with DI Director on a continual basis.

Process:

Each year interns evaluate each rotation / preceptor on the following criteria:

Professionalism, Support/Encouragement of Learning, Mentorship, Respect for Intern, Organization of the Experience, Expertise, and Teaching Ability

Once a preceptor is chosen that fits the above criteria they are given a trial period through one intern class. Based on the evaluations and feedback from interns and communication or issues that may have arisen, a determination is made as to whether this preceptor will be allowed to continue. Preceptors must maintain an overall "satisfactory" rating from 80% of interns in order to remain with our program.

Program Length & Breakdown

The internship begins with an orientation to the program. Distance interns will participate in orientation activities concurrently with all other interns.

Orientation activities include:

- Overview of the School and Program
- Review of the Policies and Procedures Manual and Intern Handbook
- Collection and review of all required documents (if not previously submitted)
- Paperwork for first rotations (assignments, schedules, processing through volunteer office)
- Review of study materials sent to DIs over the summer as applicable
- Review of DI Student Handbook
- Semester schedule (mandatory meetings, DI seminar dates, etc.)
- Overview of supervised practice rotations (what to expect, professional conduct, prerotation assignments and curriculum, journals, competencies, evaluations)
- Guest speakers as applicable

Following orientation, interns begin their supervised practice rotations. The AND competency statements for entry-level dietitians were used to design the supervised practice curriculum. There are three major rotation areas:

- Food Service Management
- Medical Nutrition Therapy (in-patient setting)
- Community Nutrition and Public Health (electives)

The number of hours of full-time supervised practice per week varies from site to site with a range of 35-40 hours/week, depending on the schedules of the site. During rotations, interns begin by observing and assisting staff members and progress through increasingly more responsible activities. Experiences are sequenced to allow for the development of competencies and interns are expected to demonstrate near entry-level competency at the end of each rotation. During the supervised practice hours, dietetic interns also participate in departmental in-service

programs, rounds, staff meetings, case study presentations, journal clubs, and professional development workshops. Constructive performance appraisals during supervised practice rotations encourage self-improvement. Preceptors provide informal and formal feedback during each rotation, as well as at the rotation's conclusion. In addition, the Internship Director periodically meets with each intern to discuss his or her overall progress in the program.

When the interns participate in the supervised practice portion of the internship, they simultaneously attend the weekly DI seminar taught by the DI Director. During the seminar, direct experience is supplemented with informal discussions, assignments, group and individual projects, case studies, presentations, and exams. Interns are expected to commit daily, on average, two to three additional hours outside the program to readings, rotation journals, assignments, case studies, projects, presentations, curricula, and general preparation for rotations. The seminar also provides an opportunity for support and shared learning. Students are able to discuss their internship experiences with the Internship Director and classmates. During the spring semester, the seminar focuses on preparation for the Registration Examination for Dietitians (e.g., study guides, review questions, practice exams), while career development is covered mainly during the fall semester (e.g., resumes, cover letters, interviewing skills, preparation of the CDR continuing education portfolio).

Throughout the year, interns attend local dietetic association meetings and participate in activities that encourage professional development. In addition, the Hunter Nutrition Program sponsors on-campus meetings and workshops. Each dietetic intern is encouraged to become an affiliate member of the Academy of Nutrition and Dietetics.

Associate membership in The American Public Health Association (APHA) and student membership in the Greater New York Dietetic Association is also recommended.

Dietetic interns who successfully complete the Dietetic Internship by achieving the program goals, abiding by the program policies, and reaching the expected level of competence for dietetics practice become eligible to take the Registration Examination for Dietitians.

Program Schedule

The Dietetic Internship runs from the first day of the fall semester through the last week of May/first week of June. The program consists of a minimum of 1,280 hours of supervised practice and 100 hours of didactic instruction (classroom and on-line) within 38 weeks extending over 9 months.

Vacation time will be according to the CUNY academic calendar (available at http://registrar.hunter.cuny.edu/subpages/academic_calendar.shtml) unless arranged otherwise with the Dietetic Internship Director and preceptor(s). Field visits and attendance at professional meetings will be coordinated during the year and compensatory time will be arranged as appropriate. Time off for religious holidays/observances can be arranged according to the policy and procedures of the facility and with the approval of the Dietetic Internship Director and the Intern's preceptor. In addition, students may take 3 personal days which must be pre-approved by the Dietetic Internship Director and the Intern's preceptor.

Dietetic Internship Courses

The following courses will be taken by all Dietetic Interns. Together, they constitute the Dietetic Internship (DI). The DI seminar course is designed to provide didactic experiences that support and enrich the supervised practice component of the Dietetic Internship. Students will register for NUTR 700 and NUTR 701 in the fall, and for NUTR 702 and NUTR 703 for the spring. A Verification Statement is granted only upon completion of all (4) four courses.

Sessions will cover topics of current interest in the practice of dietetics and public health nutrition. Students will have opportunities to share their experiences from the Dietetic Internship sites. Guest lecturers will be invited to speak on a variety of topics throughout the semester. The spring semester courses will focus on RD Exam review (including practice exams, test-taking tips, etc.).

Each course is 3 graduate credits.

NUTR 700 Seminar in Dietetics Practice Discussions and student presentations of topics of current interest in the practice of dietetics and public health nutrition. This course meets weekly throughout the year.

NUTR 701 Pre-Professional Practice in Dietetics: Clinical Supervised Externship in clinical dietetics, and classroom discussions of readings and field experiences.

NUTR 702 Pre-Professional Practice in Dietetics: Food Service Supervised Externship in food service and personnel management, and classroom discussions of readings and field experiences.

NUTR 703 Pre-Professional Practice in Dietetics: Community Supervised Externship in community nutrition, and classroom discussions of readings and field experience

Withdrawal & Refund of Tuition

Policy:

Any dietetic intern who chooses to withdraw from the program will receive a refund in accordance with the schedule outlined in the Bursar's website.

Procedure:

As of June 1994, three diverse refund policies were implemented for CUNY students. They are: CUNY, Federal Pro Rata refund and Federal other than Pro Rata refund. The latter two refund policies apply only to Federal Financial Aid recipients. Students should refer to the Bursar's website for deadlines and explanations of these procedures. http://www.hunter.cuny.edu/bursar/tuition-fees/refunds

Deadlines for Internship Course Completion

All DI assignments and activities should be completed by the end of the Spring semester. Under extenuating circumstances, an intern may be allowed to complete assignments after the last day of the Spring semester, with permission from the DI Director. *Under no circumstances will such extension go beyond the start date of orientation for the subsequent intern class* unless protected by Student Regulations and Rights set by Hunter College (see below).

Evaluation of Dietetic Interns

Policy:

Student progress shall be measured using a variety of strategies during and at the conclusion of the program to verify competence.

Procedure:

The following practices will be used throughout the program to verify student competence:

- Intern logs
- Modules
- Service Improvement Projects (SIP)
- Preceptor Evaluations
- Intern Logs/Journals and Completed Modules are reviewed by the DI Director.
- Case descriptions Interns document their work with patients with a variety of diseases. 5-10 examples of this exchange are reviewed by the DI Director, see Blackboard course site for NUTR 700 for the assignment
- Preceptors and interns evaluate Service Improvement Projects together, and include in the intern's write-up of their SIP. DI Director reviews each report.
- Overall written evaluation of each intern done by site preceptors for each rotation

Interns must successfully complete each rotation, a score of 80% or greater must be achieved on all assignments, and for all competencies.

All evaluation instruments used during a rotation will be collected by the preceptor(s), and sent to the DI Program director during or shortly after completion of the rotation by the dietetic interns. Comments regarding the dietetic interns' completion of the rotation will be included in the materials sent to the DI Director. Following review of evaluation instruments and preceptor comments, the DI Director will schedule a meeting with each dietetic intern to review the experience, as needed.

During the Internship Seminar, all interns will be administered repeated exams (similar in content to the dietetic registration exam) to evaluate their overall performance and readiness to sit for the RD Exam. A minimum score in a mock RD exam is set for students to successfully complete the Dietetic Internship program.

Program Completion Requirements of the Dietetic Internship Program

Policy:

Dietetic interns will meet all supervised practice requirements and comply with all policies, procedures and standards of professional behavior for graduation from the program.

Procedure:

Dietetic interns will complete a minimum of 1280 hours of supervised practice and 100 hours of

didactic instruction under the direction of preceptors established by the Dietetic Internship of the Nutrition Program in the CUNY School of Urban Public Health.

Learning experiences will be documented and the dietetic intern evaluated at the completion of each rotation. Interns will be evaluated on professional competencies related to both general dietetics practice and to specialty areas in food service management, community and public health nutrition, and clinical nutrition therapy.

Dietetic interns must receive a score of 80% or higher in each competency (The equivalent is an average rating of **3.0** on preceptor evaluations.) for each, assignment, case study, project, curriculum/lesson plan, group nutrition education class, presentation, checklists of objectives/competencies and professionalism evaluation in order to successfully complete the program.

If an 80% score is not obtained on an evaluation instrument, the intern will be given additional assignments, projects or other work and then be re-evaluated on the relevant material. If this is not passed with an 80% score the second time, the intern will complete another week of the rotation or complete another case study, assignment or other work prior to being re-evaluated for the third time. These assignments will be set out in a remedial action plan by the DI Director and preceptor(s).

Failure to complete the activities described in the remedial action plan will result in a final warning that the next failing score will result in termination from the program.

Dietetic interns must consistently demonstrate compliance with policies, procedures and standards of professional behavior throughout the internship to complete the program. Any lapse in compliance will be addressed with the intern and corrective action will be taken. The first instance of non-compliance with policies, procedures or standards of professional behavior will result in a verbal warning, the second instance in any of the categories designated will result in a written warning, and the third instance in any area of compliance will result in termination.

Note: It is the responsibility of the preceptor to evaluate the dietetic intern, to document scores and any lapse in compliance with policies, procedures and standards and to notify the DI Director of evaluation results and behavior issues. It is the responsibility of the DI Director to ensure adherence to this policy.

Verification Statement & Registration Exam

Upon successful completion of all internship requirements, interns will be provided six (6) Dietetic Internship Verification Statements. Original Verification Statements may be required for transfer of AND Membership status from Student to Active member, licensure/certification and employment. Interns should retain a personal file copy for future use. Additional Verification Statements will be available from the DI Director upon request.

Dietetic interns who successfully complete the Dietetic Internship Program by achieving the program goals, abiding by the program policies, and reaching the expected level of competence for dietetics practice will be submitted to the CDR for evaluation for eligibility for Registration. The DI Director will forward the Computerized Registration Eligibility Application to CDR. The intern will then electronically receive a Registration Eligibility Application Name/Address

Verification Form and instructions from the Commission on Dietetic Registration (CDR). This electronic form must be completed before the CDR can evaluate the student's eligibility for the RD exam. It is the responsibility of each intern to complete this form, and upon positive finding, the application from PearsonVue, provide the required fee, and schedule an examination appointment.

Interns who have not completed all internship requirements will not be given Verification Statements, nor will their names be submitted to CDR to sit for the RD Exam.

Conduct

Policy:

All interns are expected to abide by the policies and procedures of the Hunter College DI Program, its affiliates, rotation sites, and the Academy of Nutrition and Dietetics (AND).

Procedures:

Upon entry to the Program, each intern will be given a DI Handbook, which includes policies and procedures for conduct, ethics, program operation, and intern performance. Interns are expected to read and follow the policies, procedures and performance requirements of the Hunter College DI Program, the affiliations, Hunter College and the Academy of Nutrition and Dietetics.

Policy:

All interns shall conduct themselves in a respectful and professional manner in all settings throughout the internship.

Procedures:

Whereas interns are entering into the work environment of their preceptors for the purpose of learning from them, and meeting the competencies required by the internship, it is incumbent upon them to treat every preceptor as a valued teacher, regardless of the rotation or work site.

Interns are expected to be respectful of the policies and norms of behavior in each work setting. (For example, the usual way to answer the office telephone, the locations where it is acceptable to eat or drink, lunch and break times, etc.)

Interns should accept any and all assignments from preceptors, provided such assignments are not illegal or dangerous. Bearing in mind that "scutt" activities (such as filing or making photocopies) performed by interns can free up more of the preceptor's time for more substantive discussions and teaching at a later point in the day.

Interns should refrain from personal telephone conversations and/or texting while on duty at any rotation site.

Interns should avoid engaging in office politics and unprofessional discussions or gossip.

Support Services for Dietetic Interns

Policy:

The Dietetic Internship Program within the Nutrition Program of the CUNY School of Urban

Public Health ensures that all dietetic interns have the appropriate support services available during the program.

Available Support Services:

Reference texts, manuals, curricula, documents, and relevant articles are held in the Nutrition Program of the CUNY School of Urban Public Health and/or the library and are available for study and review by the dietetic interns.

Educational technologies can be obtained through the Instructional Computing and Information Technology Department (ICIT).

Conflict Resolution Procedure for Dietetic Interns

Policy Statement:

All dietetic interns have the opportunity through a conflict resolution process to resolve Dietetic Internship Program-related problems. The conflict resolution process refers to the means by which the Nutrition Program facilitates acceptable relations between dietetic interns and Dietetic Internship faculty. The process is a coordinated effort by all involved and its outcome is focused on improved understanding.

Conflict Resolution Procedure:

The dietetic intern is encouraged to voice his/her concern to the rotation preceptor.

If the issue is not resolved with the preceptor or the conflict involves the preceptor, the intern is encouraged to discuss the issue with the supervisor of the preceptor. If still unresolved with the preceptor's supervisor, the intern is encouraged to discuss the issue with the Director of the Dietetic Internship.

If moving beyond the Director of the Dietetic Internship is necessary, a final appeal in the form of a written grievance may be made to the Dean of the School of Urban Public Health.

Attendance/Tardiness Guidelines for Dietetic Interns

Policy:

All dietetic interns are responsible for maintaining acceptable attendance and punctuality. Interns who do not maintain acceptable standards of attendance or punctuality may compromise the quality of their education and ability to remain within the program.

Specific Requirements:

Dietetic interns are expected to be at their assigned rotation, ready to work, by their designated start time. Interns failing to do so are considered tardy. That means that interns have to arrive at the site in time to do everything needed in order to get ready for work before start time, e.g. change into lab coat, put lunch into assigned space, etc.

Attendance and tardiness records will be monitored on an ongoing basis. Appropriate corrective action will be based on this policy.

A dietetic intern who is unable to report to work is <u>required to notify the DI Director and the</u> <u>preceptor</u> for the current rotation <u>before</u> the start of his/her scheduled time at the designated site.

A dietetic intern who fails to report to work as scheduled and fails to notify the DI Director and preceptor shall be considered absent without leave (AWOL) and may be subject to a letter of final warning. An intern who is AWOL for two or more scheduled consecutive work days is considered to have withdrawn from the program without proper notice, unless there are extenuating circumstances which are accepted by the DI Director. An intern will be informed of the termination of dietetic intern status whenever practical.

Dietetic interns will be required to complete time missed due to absences, tardiness and scheduled time off (except vacations, school holidays, and personal days as noted above).

Corrective action standards for occurrences are as follows:

Tardiness (i.e, when an intern is not ready for work at the assigned rotation at the beginning of his/her shift)

of occurrences: 2 Oral Warning

4 Written Warning

6 Final Warning*

7 Discharge

Note: All faculty members are responsible for monitoring attendance of their dietetic interns and communicating occurrences to the DI Director. It is the DI Director's responsibility to ensure that this policy is applied in an equitable and consistent manner.

Disciplinary Action

Policy:

All interns are expected to achieve and maintain the standards of performance, practice, conduct and proficiency as outlined by the Dietetic Internship, Hunter College and the Academy of Nutrition and Dietetics. When standards and policies are not being met, disciplinary action may be imposed. Disciplinary action is defined as a corrective measure or penalty action taken against an intern for cause involving ineptitude, inefficiency or misconduct.

Procedures:

The DI Director will monitor interns' conduct and performance via personal observation and feedback from preceptors. When a problem is identified with an intern's conduct or performance, the DI Director will first verbally counsel the intern in an attempt to correct the problem. If the problem continues, disciplinary action will follow. For first offenses that are severe infractions and result in probation, suspension or dismissal disciplinary action will be administered versus verbal counseling. Table 1 lists Disciplinary penalties.

The DI Director will collect all facts leading to disciplinary infractions, including data and student/preceptor interviews. Disciplinary actions of admonishment and first probation do not require Committee review. Second probation and dismissal penalties will be brought before the disciplinary committee.

^{*}After a final warning is issued, any attendance problem may result in termination.

The DI Director will present the intern with a disciplinary memo. The original signed copy of the memo will remain in the intern's folder. The copy with original signatures (DI Director and intern) will be handed to the intern. If the intern refuses to sign the notice, the DI Director will sign and date that line with notation "intern refusal to sign." If the intern refuses to accept the notice, it will be mailed to the intern's address of record, return receipt requested. These memos will be kept and may be communicated electronically. Email acknowledgment of the memo will serve as acceptance of notice, and an email expressing agreement with the memo will serve as signature. These emails will be kept electronically.

An intern may appeal admonishments and probation decisions to the Dean of the School of Urban Public Health in writing. Disciplinary actions beyond probation may be appealed in writing through the Dean of the School of Urban Public Health.

Table of Examples of Disciplinary Penalties and Instructions for Use of Table

- 1. The range of penalties indicated in this table is to be used as a guide in administering discipline to help assure that like disciplinary action is taken for like offense.
- 2. In using this table, consideration will be given to the following:
 - a. The table is designed to be sufficiently broad to include most types of offenses. For other offenses, appropriate penalties may be prescribed by disciplinary officials for application within their jurisdiction, consistent with the range of penalties for comparable offenses listed in the table.
 - b. This guide does not cover all offenses for which disciplinary penalties are expressly provided by law or Civil Service regulations.
 - c. When an intern has committed a combination or series of offenses, a greater penalty than is listed for a single offense is appropriate.
 - d. Disciplinary penalties will generally fall between the ranges indicated in the guide, but in unusual circumstances greater or lesser penalties may be imposed.

3. Definitions

Admonishment/Warning: (Adm)	Written reprieve of a single infraction with warning against repetition. Repetition may result in probation.
Probation: (Prob)	Written notice of probation for repeated offenses of a similar nature. Based on seriousness and number of offenses can lead to suspension.
Suspension: (Susp)	Written notice with enforced temporary unpaid absence from duty as a result of repeated offenses beyond probation. Time lost will have to be made up.
Dismissal: (Dism)	Dismissal from program for infractions beyond suspension penalty.

TABLE OF DISCIPLINARY PENALTIES

Offense		1st Offense	2 nd offense	3 rd offense
1.	Repeated, unexcused lateness	Adm	Prob	Susp
2.	Unauthorized absence (failure to report for duty or leaving rotation without authority during on duty hours	Adm	Prob	Susp
3.	Willful carelessness, negligence or endangering patient safety in patient care	Adm – Prob	Prob-Susp	Dism
4.	Deliberate failure or inexcusable delay in carrying out instructions of duties	Adm – Prob	Prob-Susp	Susp - Dism
5.	Abuse of patients, beneficiaries, peers, faculty, verbally or physically	Susp	Susp – Dism	Dism
6.	Substance abuse on duty	Susp	Dism	
7.	Insubordination – intentional/deliberate refusal to carry out duties or instructions; insolent/abusive/obscene language/behavior toward faculty, Director or others	Prob	Susp	Dism
8.	Theft – actual/attempted theft of government or personal property of others	Prob – Susp	Susp – Dism	Dism
9.	Falsehood – Intentional falsification, misstatement, or concealment of material fact in connection, inquiry or other proceedings; willfully forging or falsifying government records or documents	Adm – Prob	Prob – Susp	Susp - Dism

Prior Assessed Learning (PAL)

Policy:

The Hunter College Dietetic Internship participates in the Prior Assessed Learning program recognized by the Accreditation Council for Education in Nutrition and Dietetics (ACEND).

Procedure:

The Prior Assessed Learning (PAL) program is designed to grant varying degrees of internship credit in specific rotations of the internship based on the qualified applicant's learning, as demonstrated through paid work or volunteer experiences. Experiences considered for PAL must meet competencies required by ACEND that are *equivalent to an entry-level dietitian*. Dietetic internship credit is given for learning and gaining knowledge through the work experience of a professional career. The credit is not for work experience, but is given when an applicant demonstrates an increase in knowledge and learning. Typically, the individual qualifying for this credit is an older, "non-traditional" applicant.

PAL will **not** be granted as a replacement for any of the didactic portion of the dietetic internship.

Experiences submitted for PAL will have taken place after completion of all DPD courses.

PAL credit will not exceed 1/2 of the total hours of the Dietetic Internship (currently = 600 hours).

The tuition and fees for the Dietetic Internship will remain the same, regardless of the amount of PAL granted.

Submission of a request for PAL credit does not guarantee that such credit will be awarded, in full or in part as requested.

Decisions regarding the awarding of PAL credit are at the discretion of the DI Director. Applicants are encouraged to discuss potential PAL experiences with the DI Director prior to preparing and submitting the application materials.

Application for PAL credit shall include the following:

Experiences submitted for PAL evaluation must be classified as: Community Nutrition, Food Service Management, or Medical Nutrition Therapy.

Projects, reports, presentations, and educational materials produced by the applicant which demonstrate advanced knowledge and skills will be evaluated for PAL credit. Job descriptions, performance evaluations, letters from clients, and so on, can be used as supporting documentation of knowledge and skills, as applicable.

These supporting materials shall be clearly labeled as to which experience(s) they are applicable. They must be provided as one pdf file. This can easily be achieved by scanning the material and combining the scans into one file. Copy shops typically provide such service.

All materials must be typewritten. Hand-written materials are **not** acceptable. Applicants should indicate which of the 2012 ACEND competencies have been met by each experience submitted for evaluation.

Application for PAL credit should be submitted to the DI Director *at least 6 weeks prior to the start of the internship term*. Applications will be evaluated in a timely manner, and applicants informed of credit awarded (if any) prior to the start of the internship term.

Additional documentation / clarification of activities must be provided to the DI Director upon request. Failure to do so in a timely manner may preclude obtaining PAL credit.

The format for application for PAL consists of one pdf file, including:

- 1. a cover page
- 2. a table of contents
- 3. a **Summary Page**, (see example below)
- 4. a Narrative describing each experience, what was done, what was learned, and how these apply to the ACEND learning objectives (see example below). *If more than one experience is being described, a separate narrative is to describe each one.* These are to be presented in the same order that the experiences are listed on the Summary Page.
- 5. **Supporting Materials**. Supporting materials include samples of projects, photos, reports, presentations, publications, newsletters, and educational materials produced by the applicant that demonstrate the competencies described.

Submitted Materials will be maintained in the Dietetic Internship file for the intern.

Summary Page Example:

Date(s) of	Position (s)/	Activity -	ACEND Learning	Hours of
E	Location(s)	Documentation	Objective(s) met	Credit
1/5/2005 to	Nutritionist at	1. Job	CRDN 1.3,	170 hours
8/10/2007	Cholesterol	description	CRDN1.5,	
	Countdown	2. Newspaper	CRDN 2.2	
	Program – Institute of Human Nutrition New York, N.Y.	Articles	CRDN 2.4	
		3. Promotional	CRDN 3.1 CRDN	
		Flyer for Heart	3.2	
		Health Fair	CRDN 3.7	
		4. Recipe Hand- outs with Nutrition Analysis		
		5. Report on analysis of program participation statistics		
		6. Job description		
	Diabetes	7. 2006-2008 Performance Appraisals by	CRDN 2.2	
			CRDN 2.3	
	Program Assistant –		CRDN 2.4	120 hours
10/14/2006 to	Naomi Berrie Diabetes Center, New York, N.Y.	Supervisor	CRDN 2.6	
10/19/2008			CRDN 2.7	
		8. Spanish language "Glucose Control Tips" booklet	CRDN 3.1C	
			CRDN 3.1D CRDN 3.2	
		9. Diabetes Counseling worksheet developed for use with clients		

Narrative example for the 1st item listed on the Summary Page

Type of Experience: Community Nutrition

Dates: January 5, 2005 to August 10, 2007; Hours: 35 hours/ week

Position: Nutritionist

Location: Cholesterol Countdown program, Institute of Human Nutrition

375 West 168th Street, New York, N.Y. 10027

Reporting to: Susan Wilt, DrPH, Program Director

Phone: (212)-574-8696 E-mail: swilt@columbia.edu

From January 5th 2005 to August 10th 2007 I was employed as a nutritionist in the Cholesterol Countdown project at the Institute of Human Nutrition. As can be seen in the attached job description (1), the duties of this position included; writing articles on heart healthy diet for a community newspaper read by a diverse population; preparing hand-outs for a multi-cultural client population, with modified recipes – including nutritional analysis; obtaining diet histories from and providing diet counseling to – participants at Heart Health Fairs conducted by the program, and collecting and analyzing statistics on Health Fair participants.

These activities are documented by the following Supporting Materials: examples of newspaper articles written by me during this program (2); a promotional flyer I created for the Heart Health Fairs (3); a complete set of my recipe hand-outs with nutritional analysis (4); and a report I compiled to present the statistics collected on program participation to the program's sponsor agency (5).

Through these experiences I learned a great deal about the preparation of educational materials for a diverse client population, having participated in Heart Health Fairs in many different locations, including Columbia University, JWT Advertising Agency, and Long Island Lighting. I also developed skills in interviewing, evaluating, and counseling people from all walks of life.

At the conclusion of the program cycle, I acquired skills in statistical analysis and presentation of statistical results as part of preparing the program evaluation report sent to the program's sponsor.

I am requesting 170 hours of Community Nutrition credit for these activities, by which I have met the following ACEND Learning Objectives:

- CRDN 1.3 Justify programs, products, services and care using appropriate evidence or data.
- CRDN 1.5 Conduct research projects using appropriate research methods, ethical procedures and statistical analysis.
- CRDN 2.2 Demonstrate professional writing skills in preparing professional communications (e.g., research manuscripts, project proposals, educational materials, policies and procedures).
- CRDN 2.4 Use effective education and counseling skills to facilitate behavior change.
- CRDN3.1a. Assess the nutritional status of individuals, groups and populations in a variety of settings where nutrition care is or can be delivered.
- CRDN 3.2 Develop and demonstrate effective communications skills for clinical and customer services in a variety of formats. (Formats include oral, print, visual, electronic and mass media methods for maximizing client education, employee training and marketing.)
- CRDN 3.6 Develop and evaluate recipes, formulas and menus for acceptability and affordability that accommodate the cultural diversity and health needs of various populations, groups and individuals.

Student Regulations and Rights

These statements are abridged. Complete CUNY statements regarding policies and procedures appear in the *Student Regulations and Rights* in the current Undergraduate Catalog and in the Office of the Dean of the CUNY School of Urban Public Health. Many of these policies and procedures can be found at http://www.hunter.cuny.edu/hr/policies

See this link for institutional policies related to:

- Accessibility
- Academic Integrity/Plagiarism
- Course Withdrawals & Grading including the credit/no credit option
- Grade Incompletes
- Grade Appeals
- Sexual Misconduct
- Counseling and Wellness Support

Affirmative Action

(8/23/20)

Hunter is committed to a policy of equal employment and equal access in its educational programs and activities. Diversity, inclusion, and an environment free from discrimination are central to our mission.

It is the policy of Hunter to recruit, employ, retain, promote, and provide benefits to employees (including paid and unpaid interns) and to admit and provide services for students without regard to race, color, creed, national origin, ethnicity, ancestry, religion, age, sex (including pregnancy, childbirth and related conditions), sexual orientation, gender, gender identity, marital status, partnership status, disability, genetic information, alienage, citizenship, military or veteran status, status as a victim of domestic violence/stalking/sex offenses, unemployment status, or any other legally prohibited basis in accordance with federal, state and city laws.

It is also the Hunter's policy to provide reasonable accommodations when appropriate to individuals with disabilities, individuals observing religious practices, employees who have pregnancy or childbirth-related medical conditions, or employees who are victims of domestic violence/stalking/sex offenses.

This Policy also prohibits retaliation for reporting or opposing discrimination, or cooperating with an investigation of a discrimination complaint.

Questions or concerns may be forwarded to the Office of Diversity and Compliance. **Dean John T. Rose** is the College's Dean for Diversity and Compliance and Title IX Coordinator.

The Office of Diversity and Compliance supports and enhances Hunter College's commitment to diversity, providing expert advice and leadership to departments,

faculty and staff in their efforts to recruit and retain a diverse workforce and ensure an environment free from discrimination and harassment.

Office of Diversity and Compliance E1700 212-772-4242 john.rose@hunter.cuny.edu

Americans with Disabilities Act

Section 504 of the Rehabilitation Act of 1973 states that not otherwise qualified handicapped individual in the United States shall, solely by reason of his handicap, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.*

Enforcement and remedy of grievances are under the jurisdiction of the Office of Civil Rights. The 1990 Americans with Disabilities Act (ADA), greatly expands the provisions of the Rehabilitation Act, extending its jurisdiction to employment, covering businesses that employ 15 or more persons, public services (including transportation and public accommodation), work settings that employ more than 15 persons, and telecommunications services. Enforcement is under the jurisdiction of the Department of Justice.

Americans With Disability-504 (8/23/20)

Hunter College encourages the prompt and equitable settlement of all complaints and grievances of discrimination in College programs under Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. Section 706) and the Americans with Disabilities Act of 1990 as amended (42 U.S.C. Section 12101-02). Toward that end, both informal and formal grievance procedures are established for the college. These procedures are available to any student, faculty or staff member of the College who alleges any action relating to handicap which is prohibited by Section 504, the ADA or the rules and regulations implementing those laws. No other issues may be raised in these proceedings.

The resolution of a grievance may pass through several steps.

If the individual is a student: Initially, students are encouraged to discuss a complaint with the supervisor of the office involved. Often, this conversation will lead to steps that will alleviate the difficulty. If this discussion does not lead to a result that is satisfactory to the student, he or she should then begin an informal complaint process with the Director of the Office for Students with Disabilities. If the informal complaint process does not yield results satisfactory to the student, a written formal complaint may be filed with the Vice President for Student Affairs. Students may obtain a written explanation of the entire grievance procedure and the accompanying form from Student Services, East 1119.

If the individual is a faculty or staff member: The individual is encouraged to discuss a complaint with the supervisor of the office involved. If this discussion does not lead to a result that is satisfactory to the individual, he or she should then contact:

Section 504/ADA Coordinator Professor Jennifer Samson 212-772-4663

A Final Thought

"They rounded the foot of the Quentulus Quazagar Mountains, and there was the Message written in blazing letters along the crest of the mountain....The first letter was a "w," the second an "e." Then there was gap. An "a" followed, then a "p," an "o" and an "l."

Marvin paused for a rest.

After a few moments they resumed and let him see the "o," the "g," the "i," the "z," and the "e." The next two words were "for" and "the." The last one was a long one, and Marvin needed another rest before he could tackle it.

It started with "i," then "n," then "c." Next came an "o," and an "n," followed by a "v," an "e," another "n," and an "i."

After a final pause, Marvin gathered his strength for the last stretch.

He read the "e," the "n," the "c," and at last the final "e," and staggered back into their arms.

"I think," he murmured at last from deep within his corroding, rattling thorax, "I feel good about it."

From: "The Supreme Being's last message to all creation" in; So Long, and Thanks for All the Fish, by Douglas Adams, Simon & Shuster, New York, 1985.

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